

Online ISSN: 2581-8880



**MULTIDISCIPLINARY
INTERNATIONAL RESEARCH
JOURNAL OF
GUJARAT TECHNOLOGICAL
UNIVERSITY**

Volume 6 Issue 1, January 2024

**Gujarat
Technological
University**



An International Innovative University

Accredited with A+ grade by NAAC

Editor in Chief

Dr. Rajul Gajjar
Vice Chancellor
Gujarat Technological University
Email Id: vc@gtu.ac.in

Associate Editors

Dr. Bhargav Adhvaryu
Professor (Architecture)
Amrut Mody School of Management,
Ahmedabad University, Gujarat
Email Id: bhargav.adhvaryu@ahduni.edu.in

Dr. Krishn Goyal
Professor (Management)
Department of Business Finance and Economics,
Jay Narayan Vyas (State) University, Jodhpur
Email Id: kagoyala@gmail.com

Dr. Emmanuel S. Pilli
Associate Professor (Engineering)
Malaviya National Institute of Technology,
Jaipur
Email Id: espilli.cse@mnit.ac.in

Dr. Rudra Prakash Pradhan
Professor (Management)
Vinod Gupta School of Management, IIT-
Kharagpur
Email Id: rudrap@vgsom.iitkgp.ac.in

Dr. Hitesh N Panchal
Assistant Professor (Engineering)
Government Engineering College, Patan
Email Id: engineerhitesh2000@gmail.com

Dr. Debasish Jena
Registrar & Associate Professor (Engineering)
International Institute of Information
Technology (IIIT) Bhubaneswar
Email Id: debasish@iiit-bh.ac.in

Dr. R.A. Thakkar
Adjunct Professor (Engineering)
Graduate School of Engineering and Technology, GTU
Email Id: rathakker2008@gmail.com

Associate Editors (International)

Prof. (Dr.) Mohamamd Hosein Hosni
Professor and the Frankenhoff Chair in
Engineering (Engineering)
Director, University Engineering Alliance

Prof. (Dr.) Todor Radev
Professor & Head, VUM (Management)
Varna University of Management, Bulgaria

Prof. (Dr.) Kalpdrum Passi
Associate Professor (Engineering)
Department of Mathematics & Computer
Science Laurentian University, Canada

Prof. (Dr.) Boris Tzankov
Associate Professor (Engineering)
Faculty of Hydraulic Engineering, Hydraulics
& Hydrology,
University of Architecture, Civil Engineering
and Geodesy (UACEG), Bulgaria

Prof. (Dr.) Norbert Gruenwald

Director (Engineering)

**Robert-Schmidt-Institute Hochschule, Wismar,
Germany**

Prof. (Dr.) Zdzislaw Polkowski

Adjunct Professor (Engineering)

**Representative for International Cooperation
Jan Wyzykowski University, Poland**

Managing Editors

Dr. Pankajray Patel

Professor & Director (Management)

Graduate School of Management Studies, GTU

Email Id: director@gtu.edu.in

Dr. S. D. Panchal

Professor & Director (Engineering)

**Graduate School of Engineering and
Technology, GTU**

Email Id: director_set@gtu.edu.in

Dr. Sanjay Chauhan

Professor & Director (Pharmacy)

Graduate School of Pharmacy, GTU

Email Id: prof_sanjay_chauhan@gtu.edu.in

Dr. Keyur Darji

Director

Department of International Relations, GTU

Email Id: director_dir@gtu.edu.in

Section Editors

Dr. Sarika Srivastava

Assistant Professor (Management)

Graduate School of Management Studies, GTU

Email Id: ap2_cgbs@gtu.edu.in

Dr. Kashyap Thummar

Assistant Professor (Pharmacy)

Graduate School of Pharmacy, GTU

Email Id: ap_kashyap@gtu.edu.in

Mr. Mahesh Panchal

Assistant Professor (Engineering)

Graduate School of Engineering and Technology, GTU

Email Id: ap.ca.mhp@gtu.edu.in

About GTU

Gujarat Technological University is a premier academic and research institution which has driven new ways of thinking since its 2007 founding, established by the Government of Gujarat vide Gujarat Act No. 20 of 2007. Today, GTU is an intellectual destination that draws inspired scholars to its campus, keeping GTU at the nexus of ideas that challenge and change the world. GTU is a State University with 414 affiliated colleges in its fold operating across the state of Gujarat through its six zones at Ahmedabad, Gandhinagar, Vallabh Vidyanagar, Rajkot, Surat and Bhuj. The University caters to the fields of Engineering, Architecture, Management, Pharmacy and Computer Science. The University has about 2,25,000 students enrolled in a large number of Diploma, Under Graduate, Post Graduate programs along with the robust Doctoral program.

GTU is accredited with A+ Grade by NAAC in 2023.

VISION:

To be a global university for the creation and dissemination of knowledge and Innovation in Science & Technology, Humanities and Multidisciplinary domains for sustainable development and enrichment of human life.

MISSION:

1. To develop centres of academic excellence at university premises and at affiliated colleges in domains of science, engineering, technology, management, and environment for imparting comprehensive education, training, and research infrastructure as per the nation's requirements.
2. To build resources, facilities, proficiencies and other related infrastructure of global standard for the development of knowledge, skills, and competencies in the various educational domains.
3. To develop research-oriented pedagogy for flourishing ideas and to nurture innovators, entrepreneurs and professionals of tomorrow
4. To build and enhance collaborations with other academic, research, industry, and government organizations as well as NGOs across the globe so that education, training and research at university and its affiliated colleges become aligned with national and global level requirements.
5. To encourage multidisciplinary research and develop flexible learning ecosystem.

From the Desk of Editor-in-Chief**MESSAGE**

Dear Readers,

I am delighted to introduce the 11th issue of the university's research journal. This issue is a testament to the dedication and intellectual prowess of our faculty and students who continuously strive for excellence in their research endeavors.

In this issue, you will find papers that highlight the breadth and depth of our research activities. From groundbreaking discoveries in the field of pharmacy to insightful analyses in social sciences and humanities, each contribution represents a significant step forward in our collective pursuit of knowledge.

I would like to extend my heartfelt congratulations to all the authors whose work has been featured in this issue. Your commitment to pushing the boundaries of knowledge is truly inspiring, and I am confident that your contributions will have a lasting impact in your respective fields.

I would also like to thank the editorial board and reviewers for their hard work and dedication in ensuring the quality and rigor of the journal.

Once again, congratulations to all involved in the publication of this issue. I look forward to seeing the continued growth and success of our research community.

Warm regards,

Dr. Rajul k. Gajjar
Vice Chancellor
Gujarat Technological University, Ahmedabad

INDEX

SR. NO.	MANUSCRIPT TITLE	AUTHOR(S) NAME	DISCIPLINE	PAGE NO.
1	EVOLVING REGULATORY LANDSCAPE: A REVIEW OF THE INDIAN MEDICAL DEVICE RULES 2017 AND AMENDMENTS	MR. HARDI PATEL MR. TITHI PATEL MS. BHUMIKA MAHERIYA MS. ASMATBANU PATHAN DR. SANJAY CHAUHAN	PHARMACY	06-14
2	A STUDY ON SOME BEHAVIOURAL ANOMALIES FOR ASSOCIATION WITH SELECTED DEMOGRAPHIC PARAMETERS	JAYSHREE WAGHELA PARMAR DR. ISMAIL BOOTWALA	MANAGEMENT	15-22
3	OPTIMIZING AND IDENTIFYING OPERATIONAL CHALLENGES AND SOLUTIONS FOR OPERATION THEATRE	DR. HEENA CHHANWAL	MANAGEMENT	23-40

EVOLVING REGULATORY LANDSCAPE: A REVIEW OF THE INDIAN MEDICAL DEVICE RULES 2017 AND AMENDMENTS

Hardi Patel; Tithi Patel; Bhumika Maheriya*, Asmatbanu Pathan, Dr. Sanjay Chauhan

***Ms. Bhumika Maheriya, Graduate School of Pharmacy, Gujarat Technological University**

Abstract

The medical device market in India is in the top 20 worldwide and ranks as the fourth largest in Asia. Its 2020 valuation was Rs. 75,611 crore (US\$10.36 billion), and at a 37% compound annual growth rate (CAGR) it is expected to reach US\$ 50 billion by 2025. In the field of healthcare, medical devices are used for many different purposes, including but not limited to monitoring, treatment/care, screening and diagnosis, and restoration. Since 1940, medical devices have been governed under the Drug and Cosmetic Act 1940 and Rules 1945. Only a small number of medical devices—referred to as "notified devices"—have been subject to regulation by CDSCO (Central Drug Standards Control Organization) through gazette notifications. This system was basic in nature and did not adhere to international requirements for CDSCO. The Medical Device Rules of 2017 updated the medical device regulatory framework when it was realized that stricter and more targeted regulations were needed to distinguish medical devices from drugs. This rule, which primarily addresses the production, marketing, import, distribution, and clinical research of medical devices in India, went into force on January 1st, 2018. According to the Medical Device Regulations of 2017, there are now 37 medical devices registered with CDSCO. With the upcoming revisions to the guidelines, CDSCO intends to bring all medical devices under one roof and establish uniform standards and regulations for them all. These policies would facilitate ease of doing business in India and present numerous chances for medical device manufacturers to invest in the country.

Keywords: CDSCO, Medical Device Rules 2017, Notified Devices

1. INTRODUCTION

The medical devices and healthcare sector have witnessed significant growth in recent years. Medical devices play a crucial role in various healthcare aspects, including diagnosing illnesses, monitoring treatments, assisting people with disabilities, and intervening to treat both acute and chronic conditions.^[1] The medical device market in India ranks as the fourth-largest in Asia and stands among the top 20 globally.^[2] With a valuation of Rs. 75,611 crore (US\$10.36 billion) in 2020, the Indian medical device market is anticipated to reach US\$50 billion by 2025, reflecting a Compound Annual Growth Rate (CAGR) of 37%^[3]. Medical device is defined as any instrument, apparatus, appliance, software, material used alone or in combination intended for use in diagnosis and treatment purpose to prevent and cure disease or disorder. In India, the regulation of Medical Devices is overseen by the Central Drug Standard Control Organization, led by the Drug Controller General of India. Initially, the Medical Device sector operated with minimal regulation, and in the absence of specific regulations, all medical devices were classified and regulated as "drugs" under the Drugs and Cosmetics Act of 1940. From 1989 to 2005 only 14 products were notified and regulated as Medical Device. CDSCO, after recognizing the requirement to establish more stringent and specific regulations for separating medical device from drug, refurbish the regulatory framework for medical device by passing the Medical Device rules 2017. The Medical Device Rules 2017 were issued through Gazette notifications GSR 78(E) dated 31.01.2017 and came into effect on 01.01.2018.^[4]

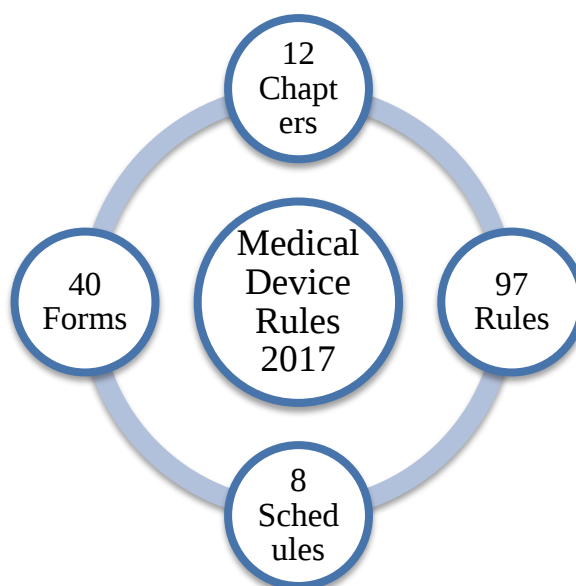


Figure 1: Content of Medical Devices Rules 2017

The definition of a medical device as suggested by the Global Harmonisation Task Force, formerly known as the International Medical Device Regulators Forum, has been adopted by India. The definition is as follows: All devices including an instrument, apparatus, appliance, implant, material or other article, whether used alone or in combination, including a software or an accessory, intended by its manufacturer to be used specially for human beings or animals which does not achieve the primary intended action in or on human body or animals by any pharmacological or immunological or metabolic means, but which may assist in its intended function by such means for one or more of the specific purposes of

- i. Diagnosis, prevention, monitoring, treatment or alleviation of any disease or disorder;
- ii. Diagnosis, monitoring, treatment, alleviation or assistance for, any injury or disability;
- iii. Investigation, replacement or modification or support of the anatomy or of a physiological process;
- iv. Supporting or sustaining life;
- v. Disinfection of medical devices; and
- vi. Control of conception^[5].

2. SALIENT FEATURES OF MDR 2017

Before the implementation of the Medical Device Rules 2017 on January 1, 2018, the Indian medical device industry adhered to the Drug and Cosmetic Act 1940 and Rules 1945, which were obscure, complex and lacking in transparency. Following the framework of the Global Harmonization Task Force (GHTF), the Medical Device Regulations 2017 (MDR 2017) aim to distinguish medical devices from pharmaceuticals to enhance regulation and provide greater clarity.

These are some of the key highlights of the Rule which are as follows:

2.1 Classification of Medical Device: MDR 2017 has classified all the medical device on the bases of risk associated with them and its intended use.

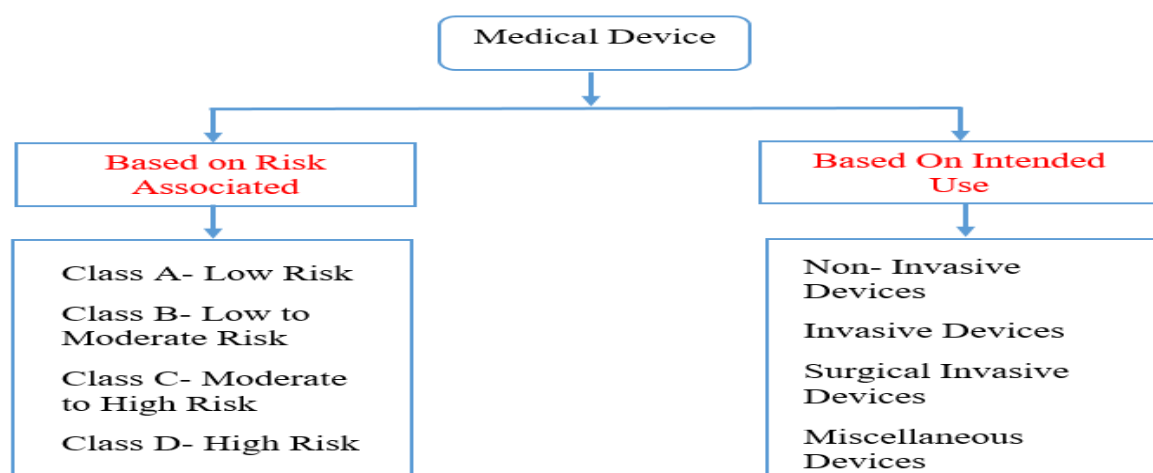


Figure 2: Classification of Medical Device

2.2 Single window clearance: A single central government web platform is used to submit all applications to the licencing authorities for import, manufacturing, sale, distribution, or clinical investigation. [4][6].

2.3 Perpetual licenses: Manufacturer and importer licences will be granted in perpetuity and require payment of a licence retention fee every five years, unless they are suspended or revoked [4] [6].

2.4 Clinical Investigation: In compliance with MDR 2017, clinical trials for investigational medical devices will now be conducted in two phases instead of the previous four phases. The first phase is ‘Pilot Clinical Investigation’ – Clinical investigation conducted for the first time in human participants. The second phase termed ‘Pivotal Clinical Investigation’ involves a confirmatory study conducted to collect evidence supporting the investigational MD. Furthermore, post-market surveillance has been made mandatory after the device has gained market approval [4] [6].

2.5 Product Standards for Medical Devices: The following requirements, listed in the same order of importance, must be met by all medical devices: Bureau of Indian Standards (BIS), Any other pharmacopoeial standards, the International Electro-Technical Commission, or the International Organisation for Standardisation (ISO) & Manufacturer's standard validated [4][6].

2.6 Notified Body: According to the MDR 2017, Notified Bodies are now responsible for third-party conformity assessment and certification of Indian medical devices. As per Rule 13 of the MDR 2017, a notified body is a registered legal entity authorized to perform audits of manufacturing site, as well as assess and verify a specified category of medical devices for compliance with a standard. A National Accreditation Body and a Central Licensing Authority registration certificate are required for notified bodies to conduct audits of Class A and Class B MD manufacturing sites. A Notified Body with a minimum of two years of experience can audit the manufacturing site of Class C and Class D MD, given that human resources possessing the necessary qualifications and experience. [4][6].

2.7 Timelines: In accordance with the 2017 Rules, applicants can have assurance about the timeframe for the decision on their application. They can also plan for the expected time of an audit or inspection, as timelines have been designated for each regulatory function. For a license to manufacture Class C or Class D MD, after application date, the application scrutiny must be submitted within forty-five (45) days. Within sixty (60) days of the application date, the manufacturing site inspection must be completed. The applicant then receives the inspection report, and within forty-five (45) days after receiving the inspection report, they are informed of the application's outcome. The approvals will be automatically considered granted if the licensing authority, either the DCGI or the State licensing body, is unable to communicate its decision on the aforesaid application within the allotted time frame, which is 45 days for production and 60 days for import. [7].

3. COMPARISON OF DRUGS AND COSMETICS ACT 1940 AND RULES 1945 VS MEDICAL DEVICE RULES 2017[6][4]

This table provides a comparison of the regulation of medical devices under the D&C Act and highlights the changes since the introduction of MDR 2017.

Table 1: Comparison of drugs and cosmetics act 1940 and rules 1945 vs medical device rules 2017

Parameter	Drug and Cosmetic Act 1940 rules 1945	Medical Device rules 2017
Classification of All types of Medical Devices	Medical gadgets classified as Notified Medical gadgets	Classification of Medical Devices (Class A, B, C & D) based on the risk & Also, on the basis of intended use (Invasive, Non-invasive, Surgical invasive, Miscellaneous)
Regulatory framework	Early-stage regulatory framework	A Strict regulatory framework
	Only paper submission	Every step of the application process, from submission to approval, is done online.
	Absence of a defined approval procedure, Lack of a list of necessary documents, No Defined audit procedure, No criteria for renewal	A defined approval process, A specific framework of papers determined based on the product classification, Inspections of manufacturing facilities, Defined Renewal Process
Quality audit, registration and renewal.	Audits of facility required only for notified devices.	Quality audit of facility is required for all devices
	No need for third-party assessment.	Conformity assessment and certification conducted by third-party entities appointed by the government, known as Notified Bodies.
	Registration certificate and approval valid for 3 years.	The stipulated fee for perpetual validity is paid every 5 years, and the license cannot be suspended or cancelled.
	The application process involves submitting Form 40, and upon approval, the registration is granted through Form 41 for all types of medical devices.	Different types of Forms based on class of medical devices.
Quality Management System	The Quality Management System was not part of the inclusion.	Compulsory implementation of the Quality Management System, specifically ISO 13485.
Test License	Import regulated by the Central Licensing Authority, and manufacturing seen by State Licensing Authority.	Handled by Central Licensing Authority
License Validity	3 Years	Renewal fee at every 5 year
Medical Device Testing	National Institute of Biologicals, Noida	Central Medical Device Testing Laboratory
Conformity Assessment	Absence of third-party assessment.	Conformity assessment and certification by a third-party, known as a Notified Body.
Labelling and Shelf-life	No evidence required	It is required to adhere to the new labeling provisions, and the expiration period should not exceed 5 years from the manufacturing date unless approved by the CLA after receiving adequate evidence.

4. LIST OF NOTIFIED MEDICAL DEVICES AS PER IMDR 2017^[8]

Prior to the implementation of MDR 2017, all medical devices were regulated as drugs under Section 3, Clause (b), Sub clause (iv) of the D & C Act. According to Indian Medical Device Rules (IMDR) 2017 "Notified" refers to a Central Government notification published in the Official Gazette.

Notified devices are:

- Disposable Hypodermic Syringes
- Disposable Hypodermic Needles
- Disposable Perfusion Sets
- In vitro Diagnostic Devices for HIV, HBsAG and HCV
- Cardiac Stents
- Drug Eluting Stents
- Catheters
- Intra Ocular Lenses
- I.V. Cannulae
- Bone Cements
- Heart Valves
- Scalp Vein Set
- Orthopaedic Implants
- Internal Prosthetic Replacements

5. REGULATORY FILING FEES FOR REGISTRATION, LICENSING, IMPORT AND CONDUCT OF CLINICAL INVESTIGATION

The information on regulatory filing fees for the registration, licensing, importation, and clinical investigation of medical devices is presented in the following table.⁹

Table 2: Regulatory filing fees as per IMDR 2017

Notified Body		
Registration	INR 25,000	
Manufacturing license or loan license		
Class A or B	Per site: INR 5,000 and for each distinct MD: INR 500	
Class C or D	Per site: INR 50,000 and for each distinct MD: INR 1000	
Clinical		
Permission to conduct pilot or pivotal clinical investigation	INR 1,00,000	
Permission to conduct clinical performance evaluation	INR 25,000	
Import license		
	For MD	For IVD devices
Class A	Per site: \$1,000 each distinct MD: \$50	Per site: \$1,000 each distinct IVD device: \$10
Class B	Per site: \$2,000 each distinct MD: \$100	
Class C or D	Per site: \$3,000 each distinct MD: \$1,500	Per site: \$3,000 each distinct IVD device: \$500

6. IMPORT OF MEDICAL DEVICES ^[10]

An authorized agent who has been granted an authorization to manufacture for sale or distribution, or a wholesale license for sale or distribution, must use the Ministry of Health and Family Welfare's designated online portal in order to obtain an import license for medical devices from the Central Licensing Authority. The import of MD into India must be approved by the CLA, who will also demand "Form MD 14" along with the necessary fees and documentation. If the import license is not revoked or surrendered, it is valid for a very long period. The license retention fee must be submitted by the authorised agent to the CLA only when five

years have passed since the date of issuance. For medical devices from other nations, an import license can be granted if a free sale certificate from the country of origin is offered and the safety and performance have been shown by clinical research or published data in the country of origin. For class C/D devices, this requires a clinical investigation to be conducted in India to establish their safety and effectiveness. Figure 3 briefs the major process steps required in the import of medical devices according to medical device rules 2017.

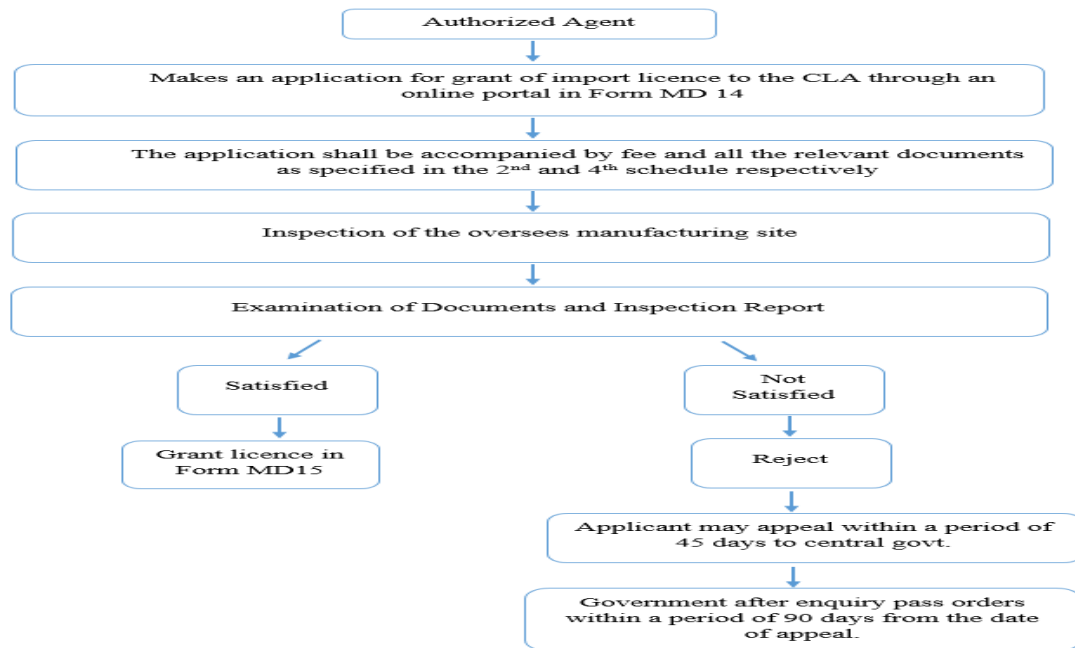
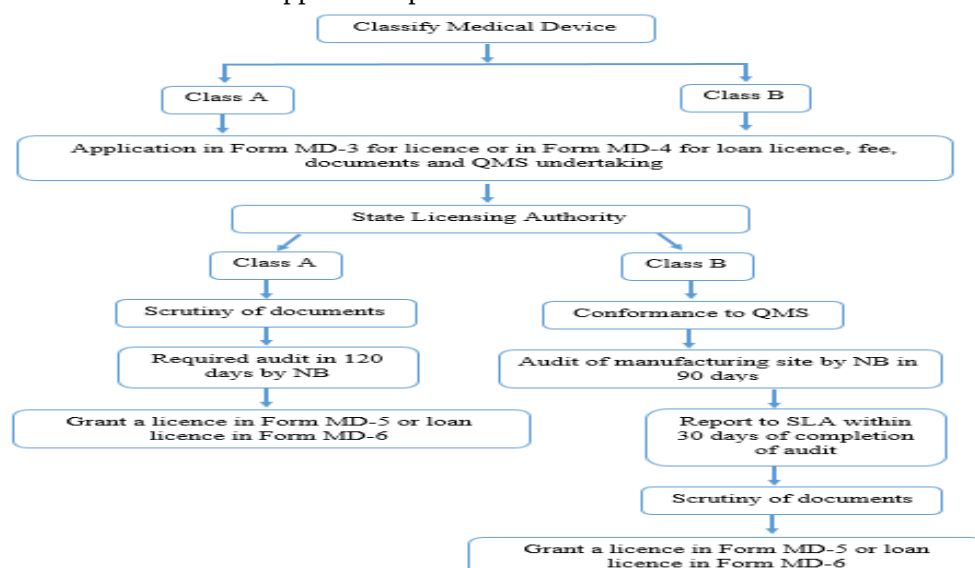


Figure 3: Import of Medical Device as per IMDR 2017

7. MANUFACTURE OF MEDICAL DEVICES

7.1 Application for manufacture for sale or for distribution of Class A or Class B medical device^[10]: The State Licensing Authority is required to issue a license or loan license to a manufacturer planning to produce medical devices in Class A or Class B, including IVD medical devices. If someone wants to manufacture Class A/Class B MD for distribution or sale, they must submit an application in Form MD 3/Form MD 4 (Loan License) to the "State Licensing Authority" (SLA) via the Ministry of Health and Family Welfare's (MHFW) web portal along with the necessary fees and documentation. Figure 4 briefs the detailed application procedure of it.



7.2 Application for manufacture for sale or for distribution of Class C or Class D medical device^[10]: The license or loan license for the production of class C or D devices is granted by the Central Licensing Authority. To manufacture for sale or distribute Class C & D MD, a procedure must be submitted to the CLA through a portal specified. Figure 5 briefs the application procedure for sale or distribution of Class C & D MD. There are various Documents Required for the Application of Permit of the Licence to Import or Manufacture Class B, C and D MD: Details of agent Plant Master File, Device Master File, Essential Principle Checklist, Submission of test licence, Undertaking regarding plant site, Free Sale Certificate, Quality Management System (QMS) certificate, Self-attested copy of wholesale licencing, Latest Audit Inspection report.

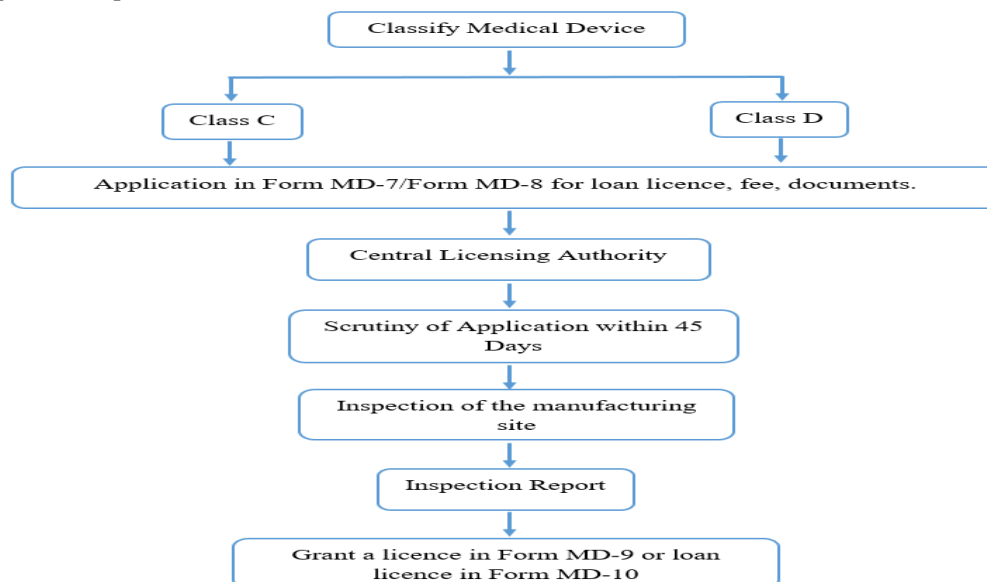


Figure 5: Detailed Flowchart for the manufacturing of Class C & D MD

8. AMENDMENTS OF MEDICAL DEVICE RULES 2017^[11]

The Central Drug Standard Control Organization (CDSCO) Medical Devices and Diagnostics Division has created structured regulations for medical devices, known as the IMDR, which were published in January 2017 and went into effect in January 2018. The "Medical Devices (Amendment) Rules, 2020," which altered the IMDR, went into effect in April 2020 after being revised in February 2020. With the issuance of the 2020 amendment, "registration of certain medical devices" was also included. Future amendments of IMDR can focus on fulfilling the gaps that would have equated these regulations with that of EU and USFDA, which are the most recent international regulations for medical devices for device safety and performance. Following is a table describing the amendments to the Medical Device Rules 2017.^[12]

Table 3: List of Amendments to IMDR 2017

TITLE	RELEASE DATE	SUMMARY
G.S.R. 102(E)_Registration of certain medical devices	11-02-2022	- In Medical Device Rules 2017 after chapter III, CHAPTER IIIA REGISTRATION OF CERTAIN MEDICAL DEVICES shall be inserted. - It is mandatory for MDs to register with Central Licensing Authority through online portal after 18 months of voluntary registration. - On the "Online System for Medical Devices" the manufacturer and importer are required to upload information about the medical device for registration^[10].
GSR 918(E)_Amendment of	31-12-2021	Every approved medical device for manufacturing, sale, distribution, or import must carry a unique device identification as

rule 46 of MDR for Unique Device Identification		specified. ^[11] .
GSR 356(E)_Insert rule 43A for Suspension and cancellation of license in MDR 2017	18-05-2022	• In Medical Device Rules 2017 after rule 43, rules 43A Suspension and cancellation of license shall be inserted. • The Central Licensing Authority may suspend or terminate a license granted under these regulations if the licensee violates any of the Act's provisions. The licensee will be given the chance to explain why such an order should not be granted..^[12].
GSR 450(E)_To amend Fourth Schedule wrt TSE or BSE certificate under MDR	15-06-2022	• If the source comes from an animal species in a nation where there is a documented little risk of bovine spoggly encephalopathy, then no TSE or BSE certificate is required. ^[13].
GSR 754 (E) sale of medical device retail and wholesale	30-09-2022	• Following Rule 87, the subsequent rules shall be inserted: 87A.-Registration certificate to sell, stock, exhibit or offer for sale or distribute a medical device including in vitro diagnostic medical device. 87B.-Conditions of registration certificate to sell, stock, exhibit or offer for sale or distribute a medical device including in vitro diagnostic medical device 87C.-Validity of registration certificate 87D.-Suspension and cancellation of Registration Certificate • Following Form MD-40, the subsequent forms shall be inserted: Form MD-41 APPLICATION FOR GRANT OF REGISTRATION CERTIFICATE TO SELL, STOCK, EXHIBIT OR OFFER FOR SALE OR DISTRIBUTE A MEDICAL DEVICE INCLUDING IN VITRO DIAGNOSTIC MEDICAL DEVICE Form MD-42 REGISTRATION CERTIFICATE TO SELL, STOCK, EXHIBIT OR OFFER FOR SALE OR DISTRIBUTE A MEDICAL DEVICE INCLUDING IN VITRO DIAGNOSTIC MEDICAL DEVICE Form MD-43 Form in which the Inspection Book shall be maintained^[14].
G.S.R. 777(E) Final notification for exemption of non-sterile and non-measuring Class A medical devices from licensing regime	14-10-2022	• After rule 19F, the following additions shall be made, namely: — “CHAPTER IIIB REGISTRATION OF CLASS A (NON-STERILE AND NON-MEASURING) MEDICAL DEVICES • This Chapter applies to all non-sterile and non-measuring devices classified as Class A medical devices. ^[15].

9. DISCUSSION

The Indian Medical Device Rules, 2017, have had a significant impact on the medical device industry in India. The Indian Medical Device Rules, 2017, were introduced to regulate medical devices in India under the D & C Act of 1940. New regulations cover various aspects of device-related regulations, including the classification of medical devices into four classes based on associated risks, procedures for registration and regulatory approval, details regarding manufacturing, quality audit, import/export, and labelling requirements.^[13]

The Indian Medical Device Rules, 2017, have improved the regulatory framework for medical devices in India in several ways. Firstly, the rules provide a well-defined regulatory framework for the manufacturing, import, export, and sale of medical devices in India. Secondly, the rules classify medical devices into four classes based on associated risks, which helps in better monitoring and regulation of medical devices in the country. Thirdly, the rules simplify the regulatory procedures for registration and regulatory approval of medical devices, making it easier for manufacturers to comply with the regulations. Fourthly, the rules promote

domestic manufacturing of medical devices by establishing a regulatory environment that is at par with global standards, thus reducing the reliance on imports.

Finally, the rules aim to enhance patient safety by ensuring that medical devices meet global quality standards and are subject to stringent regulatory requirements. Overall, the Indian Medical Device Rules, 2017, have significantly improved the regulatory framework for medical devices in India, addressing the need for a well-defined regulatory framework for medical devices in the country.

The new medical device regulations in India permit the introduction of new devices also; nevertheless, even after being published in a gazette notification, the regulations remain deficient in numerous areas, and numerous orders, notices, and amendments have been released to enhance the regulations like “Online application for registration of NB through SUGAM portal” (dated: 30 May’2017)”.^[14]

10. CONCLUSION

In the last several years, India has made significant strides in the fields of medical equipment and healthcare. With the implementation of IMDR in 2018, India has created new opportunities in the medical device industry. Regulatory procedures are now more open, and governments encourage manufacturers to shift to producing more domestically rather than importing. Still when we compare IMDR with European Union MD regulation or USFDA Regulations we can see a lot of scope for India to evolve under the area of governance, transparency and business accessibility due to regulatory requirements.

REFERENCES

1. India – Overview of Medical Device Industry and Healthcare Statistics. Available via EMERGO; Available From: <https://www.emergobyul.com/services/india-cdsc-medical-device-registration-and-approval> (Last accessed on 30th Dec, 2023).
2. Markan S, Verma Y. Indian medical device sector: Insights from patent filing trends. *BMJ Innov* 2017; 3:167-75.
3. Medical Devices Rules, 2017, Available from: https://cdsco.gov.in/opencms/resources/UploadCDSCOWeb/2022/m_device/Medical%20Devices%20Rules,%202017.pdf (Last accessed on 26th Dec, 2023).
4. Medical Devices (Amendment) Rules, 2020: Ministry of Health and Family Welfare, Government of India. Available via CDSO.
5. Medical Device Rules India, 2017: Classification of Medical Device Regulations and Regulatory Approval for Registration, Available from: <https://morulaa.com/cdsc/medical-devices-rules-2017-classification-of-medical-devices/>
6. Medical Devices (Amendment) Rules, 2020: Ministry of Health and Family Welfare, Government of India. Available via CDSO
7. Deloitte, NATHEALTH Medical devices making in India—a leap for Indian healthcare. 2016.
8. India’s Cdsco Extends List Of Notified Devices, Available from: <https://asiaactual.com/blog/indias-cdsc-extends-list-of-notified-devices/>
9. Online System for Medical Devices, Central Drugs Standard Control Organisation, Directorate General of Health Services, Ministry of Health & Family Welfare, Government of India.
10. Guidelines For Import And Manufacture Of Medical Devices, Central Drugs Standard Control Organisation, Available from: <https://cdsco.gov.in/opencms/resources/UploadCDSCOWeb/2018/UploadImmunization/11GUIDELINES1.pdf>
11. Manu M, Anand G. A review of medical device regulations in India, comparison with European Union and way-ahead. *Perspect Clin Res* 2022; 13:3-11.
12. Sharma D, Chandra A. Medical Device Rules - 2017, India: An Insight. *Applied Clinical Research, Clinical Trials & Regulatory Affairs*, 2020, 7, 126-134.
13. Sector profile the medical devices and equipment industry 2018. Available from: https://www.ris.org.in/sites/default/files/Publication/Medical%20Devices_Report.pdf
14. Vibhu Yadav, Amit Mittal, Parikshit Bansal, Sachin Kumar Singh. "Regulatory approval process for advanced dressings in India: an overview of rules", *Journal of Wound Care*, 2019

A STUDY ON SOME BEHAVIOURAL ANOMALIES FOR ASSOCIATION WITH SELECTED DEMOGRAPHIC PARAMETERS

Jayshree Waghela Parmar, B.K. School of Management, Gujarat University
Dr. Ismail Bootwala, K.S. School of Business Management, Gujarat University

Abstract

Behavioural biases and its association with demographic factors are presently one of the most popular researched topics. This research paper analyses the effect of demographic variables like age, experience and income on behavioural biases: herd behaviour, loss aversion, and mental accounting of investors. To find out the impact of demographic variables on these behavioural biases, an ANOVA test was carried out in SPSS, with the construct score built in SMART PLS 4 for all dependent variables. The results indicated that the herd behavior tendency of investors differed with their age and experience in stock market.

Keywords: Herd behaviour, Loss aversion, Mental accounting, Demographic variables, Biases.

1. INTRODUCTION

Behavioural finance is all about irrationality demonstrated by investors in making investment decisions owing to psychological and behavioural biases. According to Statman “the inclination for risk, regret and maximization differs by country of origin and by gender.” (Statman, 2008). Biases affecting psychology of investors can be overconfidence, herding, loss aversion, regret aversion etc. or any other heuristics, which an investor exploit to facilitate their risky decision-making process. The philosophy of traditional finance theory is that investors need to behave rationally since theories like Efficient Market Hypothesis (EMH), Capital Asset Pricing Model (CAPM), and Arbitrage Pricing Model (APT) are all delimiting rational behaviour. With the growth of investment and finance market, it becomes necessary to know the inclination and attitude of investors, the factors influencing their decision-making process, and their behaviour pattern while dealing in securities and investment so as to maximize their returns. This void is filled by behavioural finance.

2. OBJECTIVES

The objective of this research paper is:

1. To find out the association between the demographic variables, age, income and experience of investors with behavioural biases loss aversion, mental accounting and herd behaviour.

3. RESEARCH METHODOLOGY

A descriptive research was carried out in this paper. A questionnaire was framed on Google form and sent to the respondents. In total, 413 responses were chosen with complete answers. The questions were asked on five-point Likert scale. The responses were processed in SMART PLS 4 to obtain a construct score for all variables by running PLS SEM test. The construct score was then employed in SPSS for ANOVA test to find out the impact of independent variables, here, demographic variables age, income and experience, on dependent variables, here, behavioural biases loss aversion, mental accounting and herd behaviour.

4. LITERATURE REVIEW

Psychologists Daniel Kahneman and Amos Tversky, provided prospect theory (Kahneman & Tversky, 1979), which gave an inception to Behavioral economics/finance. Prospect theory explained the factual decision making by people in contrast to the utility decision-making strategies given by standard finance. Prospect theory justifies that people rely on the potential value of gains and losses while making decisions, not on the basis of the utility of the decision.

Mental accounting was proposed by Richard Thaler (1985). Mental accounting describes the tendency of people to place particular events into different mental accounts based on superficial attributes (Shiller R. J.,

1998). Standard financing proposes that wealth and money should be exchangeable, convertible or replaceable as and when required. Financial decisions should be based on rational calculation of its effect on overall financial position of the investor.

Thaler (Advances in Behavioural Finance, 1993) coincided psychology with economic and finance theories and proposed the ideas of mental accounting, the endowment effect and other biases.

Loss Aversion is ubiquitous and found in every individual decision-making pertaining to risk and uncertainty. It states that people are more sensitive to losses than gains. It plays an important role in Prospect Theory (Kahneman & Tversky, 1974), and (Tversky & Kahneman, 1992). Investors find it difficult to realize losses.

In *loss aversion*, the emotional impact is different for profit and loss. The emotional impact of loss is found to be two and a half times upwards of the impact of an equal profit. Obviously, due to great impact of loss, people try to avoid loss. In traditional finance all such frames are assumed to be transparent, allowing for every decision to be made on the same grounds. Frame dependency shows the propensity of people to increase the opaqueness of a frame. This propensity comes from reasons both emotional and cognitive (Shefrin, 2000).

Hersh Shefrin, (Beyond Greed and Fear: Understanding Behavioural finance and Psychology of Investing, 2000), illustrated that behavioural finance is the collaboration of psychology and financial decisions of “practitioners”.

The propensity of investors to buy or sell a stock, on the basis of past returns, buying the profit-making stocks and selling the loss-making stocks, is momentum-investment strategy. This is a type of irrational herd behaviour under the efficient-markets hypothesis, which states that market prices reflect all available information. This kind of strategies are positive-feedback strategies and aggravates price movements leading to volatility (Bikhchandani & Sharma, 2001).

Robert J. Shiller (From Efficient Markets Theory to Behavioral Finance, 2003) analyzed evolution of behavioural finance through the decades. Shiller’s view was that markets might be efficient on the micro level but inefficient on the macro level. To summarize, individual stock movement is significant than the movement of the entire market.

Herding can be identified when an investor imitates the other investors’ behaviour. The possible causes for herd behaviour in financial markets are inadequate or flawed information, worried for reputation, and speculative mentality (Xiaqing, Baiyu, & Xiaoning, 2019).

5. DATA ANALYSIS

The demographic variables: age, income and experience, were analyzed to examine its impact on behavioural biases, loss aversion, mental accounting and herd behaviour.

5.1. Age:

Age, as a demographic factor was analyzed for its effect on behavioural biases, Loss Aversion, Mental Accounting and Herd Behaviour. The following null and alternative hypothesis were framed and tested.

5.1.1 Age against Loss Aversion:

H₀: Age of investors has no impact on loss aversion bias of investors.

H₁: Age of investors does have impact on loss aversion bias of investors.

One-way ANOVA:

One-way ANOVA was conducted to test the variance of means between the independent variable categories with respect to loss aversion. Since the Levene Test did not meet the assumptions of homogeneity of variances, a Welch test was done.

Table 1: Levene Test

Test of Homogeneity of Variances			
LOSSAVE			
Levene Statistic	df1	df2	Sig.
2.417	4	408	0.048

Source: Primary data

Table 2: Welch Test

Robust Tests of Equality of Means				
LOSSAVE				
	Statistic ^a	df1	df2	Sig.
Welch	2.148	4	186.799	0.077

a. Asymptotically F distributed.

Source: Primary data

There was no statistically significant difference between categories of age of investors as demonstrated by Welch's test yields ($F(4) = 2.148, p = 0.077$). The test was insignificant. Hence, we fail to reject the null hypothesis.

5.1.2 Age against Mental Accounting:

H_0 : Age of investors has no impact on mental accounting bias of investors.

H_1 : Age of investors does have impact on mental accounting bias of investors.

One-way ANOVA:

The one-way ANOVA test was performed to check the variances between the categories of independent variable with respect to mental accounting bias. The homogeneity of variance result was not significant, so ANOVA test was done.

Table 3: Levene Test

Test of Homogeneity of Variances			
MENACC			
Levene Statistic	df1	df2	Sig.
0.983	4	408	0.417

Source: Primary data

Table 4: ANOVA Test

ANOVA					
MENACC					
	Sum of Squares	df	Mean Square	F	Sig.
Between Groups	4.622	4	1.155	1.154	0.331
Within Groups	408.363	408	1.001		
Total	412.985	412			

Source: Primary data

There was no statistically significant difference between categories of age of investors as demonstrated by one-way ANOVA ($F(4,408) = 1.154, p = 0.331$).

5.1.3 Age against Herd Behaviour:

H_0 : Age of investors has no impact on herd behaviour mentality of investors.

H_1 : Age of investors does have impact on herd behaviour mentality of investors.

One-way ANOVA:

The one-way ANOVA test was performed to check the variances between the categories of independent variable with respect to herd behaviour bias. The homogeneity of variance result was significant, so WELCH test was done.

Table 5: Levene Test

Test of Homogeneity of Variances			
HERDBEH			
Levene Statistic	df1	df2	Sig.
3.733	4	408	0.005

Source: Primary data

Table 6: Welch Test

Robust Tests of Equality of Means				
HERDBEH				
	Statistic ^a	df1	df2	Sig.
Welch	2.483	4	187.533	0.045

a. Asymptotically F distributed.

Source: Primary data

There was statistically significant difference between categories of age of investors as demonstrated by Welch's test yields ($F(4) = 2.483, p = 0.045$). The test was significant as $p = 0.045 < 0.05$. Hence, we reject the null hypothesis and assume that age of investors does have impact on herd behaviour mentality of investors.

5.2. Income:

Income, as a demographic factor was analyzed for its effect on behavioural biases, Loss Aversion, Mental Accounting and Herd Behaviour. The following null and alternative hypothesis were framed and tested.

5.2.1 Income against Loss Aversion:

H_0 : Income of investors has no impact on loss aversion behaviour of investors.

H_1 : Income of investors does have impact on loss aversion behaviour of investors.

One-way ANOVA:

One-way ANOVA was conducted to test the variance of means between the independent variable categories against loss aversion.

Table 7: Levene Test

Test of Homogeneity of Variances			
LOSSAVE			
Levene Statistic	df1	df2	Sig.
0.628	4	408	0.643

Source: Primary data

Since the Levene statistic yields were not significant, we continued with ANOVA test.

Table 8: ANOVA Test

ANOVA					
LOSSAVE					
	Sum of Squares	df	Mean Square	F	Sig.
Between Groups	2.711	4	0.678	0.674	0.610
Within Groups	410.302	408	1.006		
Total	413.014	412			

Source: Primary data

There was no statistically significant difference between categories of income of investors as demonstrated by one-way ANOVA ($F(4,408) = 0.674, p = 0.610$). We fail to reject the null hypothesis and conclude that income of investors has no impact on loss aversion behaviour of investors.

5.2.2 Income against Mental Accounting:

H_0 : Income of investors has no impact on mental accounting bias of investors.

H_1 : Income of investors does have impact on mental accounting bias of investors.

One-way ANOVA:

The one-way ANOVA test was performed to check the variances between the categories of independent variable with respect to mental accounting bias. The homogeneity of variance result was not significant, so ANOVA test was done.

Table 9: Levene Test

Test of Homogeneity of Variances			
MENACC			
Levene Statistic	df1	df2	Sig.
2.312	4	408	0.057

Source: Primary data

Table 10: ANOVA Test

ANOVA					
MENACC					
	Sum of Squares	df	Mean Square	F	Sig.
Between Groups	4.648	4	1.162	1.161	0.328
Within Groups	408.390	408	1.001		
Total	413.039	412			

Source: Primary data

There was no statistically significant difference between categories of income of investors as demonstrated by one-way ANOVA ($F(4,408) = 1.161, p = 0.328$). We fail to reject the null hypothesis and conclude that income of investors has no impact on mental accounting behaviour of investors.

5.2.3 Income against Herd Behaviour:

H_0 : Income of investors has no impact on herd behaviour mentality of investors.

H_1 : Income of investors does have impact on herd behaviour mentality of investors.

One-way ANOVA:

The one-way ANOVA test was performed to check the variances between the categories of independent variable with respect to herd behaviour bias. The homogeneity of variance result was not significant, so ANOVA test was done.

Table 11: Levene Test

Test of Homogeneity of Variances			
HERDBEH			
Levene Statistic	df1	df2	Sig.
0.563	4	408	0.690

Source: Primary data

Table 12: ANOVA Test

ANOVA					
HERDBEH					
	Sum of Squares	df	Mean Square	F	Sig.
Between Groups	6.067	4	1.517	1.520	0.195
Within Groups	407.102	408	0.998		
Total	413.169	412			

Source: Primary data

There was no statistically significant difference between categories of income of investors as demonstrated by one-way ANOVA ($F(4,408) = 1.520, p = 0.195$). We fail to reject the null hypothesis and conclude that income of investors has no impact on herd behaviour of investors.

5.3. Experience:

Experience, as a demographic factor was analyzed for its effect on behavioural biases, Loss Aversion, Mental Accounting and Herd Behaviour. The following null and alternative hypothesis were framed and tested.

5.3.1 Experience against Loss Aversion:

H_0 : Experience of investors has no impact on loss aversion behaviour of investors.

H_1 : Experience of investors does have impact on loss aversion behaviour of investors.

One-way ANOVA:

One-way ANOVA was conducted to test the variance of means between the independent variable categories against loss aversion. Since the homogeneity of variances criteria was met, ANOVA test was followed.

Table 13: Levene Test

Test of Homogeneity of Variances			
LOSSAVE			
Levene Statistic	df1	df2	Sig.
1.019	2	410	0.362

Source: Primary data

Table 14: ANOVA Test

ANOVA					
LOSSAVE					
	Sum of Squares	df	Mean Square	F	Sig.
Between Groups	0.488	2	0.244	0.243	0.785
Within Groups	412.461	410	1.006		
Total	412.949	412			

Source: Primary data

There was no statistically significant difference between categories of experience of investors as demonstrated by one-way ANOVA ($F(2,410) = 0.243, p = 0.785$). We fail to reject the null hypothesis and conclude that experience of investors has no impact on loss aversion behaviour of investors.

5.3.2 Experience against Mental Accounting:

H_0 : Experience of investors has no impact on mental accounting bias of investors.

H_1 : Experience of investors does have impact on mental accounting bias of investors.

One-way ANOVA:

The one-way ANOVA test was performed to check the variances between the categories of independent variable with respect to mental accounting bias. The homogeneity of variance result was not significant, so ANOVA test was done.

Table 15: Levene Test

Test of Homogeneity of Variances			
MENACC			
Levene Statistic	df1	df2	Sig.
0.592	2	410	0.553

Source: Primary data

Table 16: ANOVA test

ANOVA					
MENACC					
	Sum of Squares	df	Mean Square	F	Sig.
Between Groups	4.347	2	2.173	2.180	0.114
Within Groups	408.740	410	0.997		
Total	413.087	412			

Source: Primary data

There was no statistically significant difference between categories of experience of investors as demonstrated by one-way ANOVA ($F(2,410) = 2.180, p = 0.114$). We fail to reject the null hypothesis and conclude that experience of investors has no impact on mental accounting behaviour of investors.

5.3.3 Experience against Herd Behaviour:

H_0 : Experience of investors has no impact on herd behaviour mentality of investors.

H_1 : Experience of investors does have impact on herd behaviour mentality of investors.

One-way ANOVA:

The one-way ANOVA test was performed to check the variances between the categories of independent variable with respect to herd behaviour bias. The homogeneity of variance result was not significant, so ANOVA test was done.

Table 17: Levene Test

Test of Homogeneity of Variances			
HERDBEH			
Levene Statistic	df1	df2	Sig.
1.878	2	410	0.154

Source: Primary data

Table 18: ANOVA Test

ANOVA					
HERDBEH					
	Sum of Squares	df	Mean Square	F	Sig.
Between Groups	10.046	2	5.023	5.109	0.006
Within Groups	403.056	410	0.983		
Total	413.102	412			

Source: Primary data

There was statistically significant difference between categories of experience of investors against herd behaviour as demonstrated by one-way ANOVA ($F(2,410) = 5.109, p = 0.006$). Since $p = 0.006 < 0.05$, we reject the null hypothesis and conclude that experience of investors has impact on herd behaviour of investors.

A Post Hoc Test was performed to check the category wise comparison and Tukey HSD results were as follows.

Table 19: Tukey Test
Multiple Comparisons

Dependent Variable: HERDBEH Tukey HSD						
(I) EXPERIENCE	(J) EXPERIENCE	Mean Difference (I-J)	Std. Error	Sig.	95% Confidence Interval	
					Lower Bound	Upper Bound
0 to 2 years	2 to 5 years	-0.3421322*	0.1287016	0.022	-0.644871	-0.039393
	More than 5 years	-0.3043391*	0.1110311	0.018	-0.565513	-0.043166
2 to 5 years	0 to 2 years	0.3421322*	0.1287016	0.022	0.039393	0.644871
	More than 5 years	0.0377932	0.1291512	0.954	-0.266004	0.341590
More than 5 years	0 to 2 years	0.3043391*	0.1110311	0.018	0.043166	0.565513
	2 to 5 years	-0.0377932	0.1291512	0.954	-0.341590	0.266004

*. The mean difference is significant at the 0.05 level.

Source: Primary data

A Tukey post-hoc test revealed a statistically significant differences between the effects of experience on investors falling in the category of 0 to 2 years and 2 to 5 years with a mean difference of -0.3421322. Further, there is a statistically significant differences between the effects of experience on investors falling in the category of 0 to 2 years and more than 5 years with a mean difference of -0.3043391. One of the categories demonstrated more experience than the other while dealing in stock market. We, therefore, reject the null hypothesis and conclude that there is significant difference between the mean scores of various categories of experience against herd behaviour exhibited by investors.

6. FINDINGS AND CONCLUSION

The ANOVA tests were found to be statistically insignificant for all categories of demographic variables against biases, except age and experience which were found to put impact on herd behaviour bias of investors. The post hoc test for age against herd behaviour yielded insignificant. However, post hoc test for experience and herd behaviour revealed differences in the effect for various experience categories. The investors with more experience in stock market act less in accordance to herding. The test between age and herd behaviour was significant, indicating that there is difference in herd behaviour tendency of investors that differs according to their age. The investors with more experience and matured age abstain from herding in stock market. The influence of age and experience on herding behavior of investors were discovered in this ANOVA tests, but further research with more psychological and demographic variables may be done for confirmation of association.

REFERENCES

1. Bikhchandani, S., & Sharma, S. (2001). Herd Behavior in Financial Markets. *IMF Staff Papers*, 47(3).
2. Kahneman, D., & Tversky, A. (1974, September 27). Judgment under Uncertainty. *SCIENCE*, 185(4157), 1124-1131.
3. Kahneman, D., & Tversky, A. (1979, March). Prospect Theory: An Analysis of Decision under Risk. *Econometrica*, 47(2), 263-291.
4. Shefrin, H. (2000). Beyond Greed and Fear: Understanding Behavioural finance and Psychology of Investing. *Harvard Business School Press*, P:4.
5. Shiller, R. J. (1998). HUMAN BEHAVIOR AND THE EFFICIENCY OF THE FINANCIAL SYSTEM. In R. J. Shiller.
6. Shiller, R. J. (2003). From Efficient Markets Theory to Behavioral Finance. *Journal of Economic Perspectives*, VOL. 17(No. 1), 83-104.
7. Statman, M. (2008, September). Countries and Culture in Behavioural Finance. *CFA Institute Conference Proceedings*, 38-44.
8. Thaler, R. (1985). Mental Accounting and Consumer Choice. *Richard Thaler*, 4(3), 199-214.
9. Thaler, R. H. (1993). *Advances in Behavioural Finance*. (R. H. Thaler, Ed.) New York NY: Russell Sage Foundation.
10. Tversky, A., & Kahneman, D. (1992). Advances in Prospect Theory: Cumulative Representation of Uncertainty. *Journal of Risk and Uncertainty*, 5, 297-323.
11. Xiaqing, L., Baiyu, L., & Xiaoning, H. (2019). Analysis of Herd Effect of Investor's Behavior from the Perspective of Behavioral Finance. *Advances in Economics, Business and Management Research*, 82.

OPTIMIZING AND IDENTIFYING OPERATIONAL CHALLENGES AND SOLUTIONS FOR OPERATION THEATRE

**Dr. Heena Chhanwal – Professor, Anaesthesiology
Medical Superintendent, GCS Medical College, Hospital & Research Centre**

Abstract:

This study focuses on optimizing and identifying operational challenges and solutions for operation theatres (OTs). The research investigates the key factors influencing the profitability of OTs, emphasizing the importance of better preoperative evaluations, patient optimization, and effective management of scheduling conflicts. The participants in the study highlight the significance of factors such as cleanliness, waste management, streamlined YOJNA approval processes, and maintaining the existing hospital system. Additionally, coordinating the availability of surgical instruments, regular meetings, and communication between the heads of anesthesia, surgical, and nursing departments emerged as crucial elements in maximizing profitability.

The findings underscore the role of strategic human resource planning, working during non-peak hours, coordinating surgical staff availability, and implementing regular training sessions for OT staff in optimizing human medical resources. The study concludes that these strategies contribute significantly to enhancing the overall efficiency of OT operations.

Furthermore, the research delves into the impact of infrastructure on OT performance. Participants acknowledge the positive influence of ceiling-mounted laminar flow, modular operation theatres, and an intelligent multi-agent planning (MAP) system in increasing operational efficiency. The study advocates for monitoring and optimizing equipment and instrument utilization in the OT, emphasizing the reduction of breakdowns through the incorporation of a differential pressure display unit with an inbuilt integral sensor. This approach is identified as instrumental in enhancing performance by ensuring the seamless functioning of equipment and instruments.

In conclusion, this research provides valuable insights into the operational challenges faced by OTs and proposes practical solutions to optimize their performance. The identified strategies encompass a holistic approach, addressing human resource management, infrastructure enhancement, and efficient equipment utilization. Implementing these solutions is crucial for not only maximizing profitability but also improving the overall quality and effectiveness of healthcare services provided in operation theatres.

Keywords: Operation theatre, optimization, profitability, , strategic human resource planning, non-peak hours, training sessions, intelligent multi-agent planning (MAP) system, healthcare efficiency.

1. INTRODUCTION

Over the past three to four years, healthcare organizations have encountered numerous challenges attributed to various factors, including the rise in the elderly population, the occurrence of the COVID-19 pandemic, and notable financial constraints. Consequently, this has heightened the pressure on healthcare sectors, particularly in terms of surgical costs. As a result, hospitals are consistently seeking ways to provide high-quality patient care at an economical cost.

Over the last decade, the operation theatre has become a significant sector within the healthcare system, primarily attributed to the increased rate of hospitalizations for surgical procedures. Furthermore, the operation theatre holds a pivotal role in influencing the profitability of a hospital's income, making it a subject of particular importance for healthcare institutions. Hospitals are actively exploring effective approaches, and administrators are eager to discover optimal methods for managing the operation theatre to enhance both efficiency and service quality.

Common Challenges in Operating Rooms Include:

- i) Inefficient Workflow

- ii) Insufficient Documentation and Record-Keeping
- iii) Heightened Risk of Errors
- iv) Deficient Integration and Communication Between Operating Rooms
- v) Escalating Costs

2. MAIN OBJECTIVES

- i) Ensuring timely execution of operations without prolonged waiting periods.
- ii) Enhancing the efficiency of human medical resources.
- iii) Attaining optimal profitability.

In the current scenario, there exist numerous challenges in managing the system while maintaining high-quality patient care. Efficient and effective utilization of human resources is imperative.

3. RESEARCH METHODOLOGY

The study falls under the Empirical category and was carried out in an urban area of Gujarat. It encompassed four distinct regions within Gujarat, namely North, South, East, and West. In Gujarat, we have selected cities that Ahmedabad, Amreli, Banaskantha, Bhavnagar, Dang, Jamnagar, Junagadh, Kheda, Kachchh, Mehsana, Panchmahal, Rajkot, Sabarkantha, Surat, Surendranagar, and Vadodara.

3.1 Sampling Design

3.2 Population: Physicians from four regions within Gujarat

Sampling Frame: Physicians from the northern, southern, eastern, and western regions, selected from medical colleges and hospitals in Gujarat based on their geographical location.

3.3 Sample Technique: The random sampling method was employed.

3.4 Sample Size: Considering a population size ranging from 400 to 1000, with a confidence level of 95% and a margin of error set at 5.0%, the calculated sample size ranges from 196 to 278. A sample size between 197 and 278 is considered appropriate, and we opted for a total sample size of 200.

Required Sample Size†									
Population Size	Confidence = 95%					Confidence = 99%			
	Margin of Error					Margin of Error			
	5.0%	3.5%	2.5%	1.0%		5.0%	3.5%	2.5%	1.0%
10	10	10	10	10	10	10	10	10	10
20	19	20	20	20	19	19	20	20	20
30	28	29	29	30	29	29	29	30	30
40	34	35	35	36	34	34	35	35	36
50	41	42	42	43	41	41	42	42	43
75	53	55	55	56	53	53	55	55	56
100	63	65	65	66	63	63	65	65	66
150	85	88	88	90	85	85	88	88	90
200	108	112	112	114	108	108	112	112	114
250	132	137	137	140	132	132	137	137	140
300	152	158	158	161	152	152	158	158	161
400	189	197	197	201	189	189	197	197	201
500	228	237	237	242	228	228	237	237	242
600	268	278	278	284	268	268	278	278	284
700	309	320	320	326	309	309	320	320	326
800	350	362	362	369	350	350	362	362	369
1,000	411	424	424	432	411	411	424	424	432
1,200	462	476	476	485	462	462	476	476	485
1,500	544	560	560	570	544	544	560	560	570
2,000	655	673	673	684	655	655	673	673	684
2,500	750	770	770	782	750	750	770	770	782
3,500	881	903	903	916	881	881	903	903	916
5,000	1,068	1,093	1,093	1,107	1,068	1,068	1,093	1,093	1,107
7,500	1,275	1,302	1,302	1,317	1,275	1,275	1,302	1,302	1,317
10,000	1,448	1,476	1,476	1,491	1,448	1,448	1,476	1,476	1,491
25,000	2,098	2,130	2,130	2,145	2,098	2,098	2,130	2,130	2,145
50,000	2,827	2,861	2,861	2,876	2,827	2,827	2,861	2,861	2,876
75,000	3,227	3,263	3,263	3,278	3,227	3,227	3,263	3,263	3,278
100,000	3,551	3,588	3,588	3,603	3,551	3,551	3,588	3,588	3,603
250,000	4,854	4,902	4,902	4,917	4,854	4,854	4,902	4,902	4,917
500,000	6,625	6,683	6,683	6,698	6,625	6,625	6,683	6,683	6,698
1,000,000	9,167	9,235	9,235	9,250	9,167	9,167	9,235	9,235	9,250
2,500,000	13,583	13,663	13,663	13,678	13,583	13,583	13,663	13,663	13,678
5,000,000	18,478	18,567	18,567	18,582	18,478	18,478	18,567	18,567	18,582
10,000,000	21,656	21,745	21,745	21,760	21,656	21,656	21,745	21,745	21,760
100,000,000	265,4	265,4	265,4	265,4	265,4	265,4	265,4	265,4	265,4
300,000,000	265,4	265,4	265,4	265,4	265,4	265,4	265,4	265,4	265,4

† Copyright, The Research Advisors (2006). All rights reserved.

Fig. 1: Size of the Sample

3.5 Data Collection: Data collection was carried out through primary means. Primary data collection was

conducted through a survey distributed via a Google link.

3.6 Questionnaire Design: The study employed a Likert scale comprising a numerical scale with multiple response categories. Categories of responses, spanning from strongly disagree strongly agree, typically consist of 5 options.

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Ranking	5	4	0	2	1

3.7 Survey Queries:

1. The profitability of hospital income is significantly influenced by the operation theatre.
2. Ceiling-mounted laminar flow is a crucial element in the composition of a modular operation theatre.
3. Strategic human resources planning helps in avoiding off-duty hours for planned surgeries.
4. Improved preoperative evaluation and patient optimization contribute to the enhanced utilization of the operation theatre.
5. Anesthetists, surgeons, and other staff members express willingness to work during non-peak hours.
6. Modular operation theatres contribute to better patient outcomes due to laminar flow.
7. Conflicts or overlaps in scheduling surgeries occur among different surgical specialties.
8. Cleanliness and waste management practices in the operation theatre contribute to its effectiveness and help prevent the rescheduling of surgeries.
9. Smoothing the YOJNA approval process enhances the utilization of the operation theatre.
10. The hospital faces challenges in coordinating the availability of skilled surgical staff during high-demand periods.
11. Hands-free telephone is not deemed an essential feature of the control panel of a modular operation theatre.
12. The intelligent multi-agent planning (MAP) system explores the automation of planning for operation theatre scheduling.
13. The hospital has a system in place to address conflicts or scheduling issues.
14. The hospital encounters challenges in coordinating the availability of required surgical instruments and equipment for scheduled surgeries.
15. The hospital implements measures to monitor and optimize the utilization of equipment and instruments in the operation theatre.
16. The differential pressure display unit with a built-in integral sensor is a crucial feature of a modular operation theatre.
17. Regular meetings and communication between heads of the anesthesia department, surgical department, and nursing department aid in coordinating and prioritizing surgical schedules.
18. Frequent breakdowns of medical equipment and facilities in the operation theatre impact operation theatre scheduling.
19. Regular training sessions for operation theatre staff contribute to improved patient care.

3.8 Coding:

A codebook was developed to facilitate the coding and deciphering the data for analysis.

3.9 Statistical Tools:

Diverse statistical methods were utilized for data analysis.

3.10 Reliability and Descriptive Analysis:

The Likert Scale employed in the study uses 5 to represent strongly agree, 4 for agree, 3 for neutral, 2 for disagree, and 1 for strongly disagree. The study aimed to comprehend the survey. One crucial statistical test used was Cronbach's alpha for measuring internal consistency reliability.

3.11 Measures of Relationship:

a) Co-variance: It is the average of the product of the deviations of two items from their mean, determining

how much two items vary together.

b) Correlation: It indicates the relationship between two variables, such as dependent and independent variables. Pearson's correlation coefficient is commonly used to indicate a linear relationship between two variables.

4. LITERATURE REVIEW

In a 2006 study conducted by Fei and Chu, an effective weekly operating program was developed through problem-solving utilizing a heuristic procedure based on a column generation technique. Subsequently, the daily scheduling problem for the operating theatre was addressed using a hybrid genetic algorithm. The output was obtained after verifying and testing the proposed problem with randomly generated data.

Al-Shifa Hospital, one of the largest hospitals in the Gaza Strip, boasts sixteen surgery rooms exclusively utilized for elective surgeries, encompassing both general and specialized procedures. The hospital performs 35 elective surgeries daily, with an average of 27 elective surgeries conducted regularly (Abdelall et al., 2020). Scheduling in the hospital follows a First Come First Served (FCFS) rule, where the first patient is allocated the first available time slot. Data analysis indicated that only 8% of elective surgeries were performed as per the schedule. The study aimed to schedule surgeries based on the priority of patients' health, as determined by criteria/sub-criteria, rather than relying solely on the FCFS basis. Criteria/sub-criteria included disease severity, difficulty in performing daily activities, hospital readmissions, patients with other diseases, and patient age. Analytic Hierarchy Process (AHP) was employed to rank each criterion/sub-criterion. AHP analysis highlighted disease severity and difficulty in performing daily activities as the most critical criteria, followed by hospital readmissions, patients with other diseases, and patient age, respectively. A model for each department based on the Linear Programming model (LP) was developed to maximize surgeries. Patients with high priority were scheduled ahead on FCFS, while those with surgeries last in the schedule were ranked lowest. The neurosurgery department received the highest priority.

Another study indicated that the required time for surgical interventions in operating rooms (OR) may significantly deviate from predicted values Depending on the nature of operations surgical team, and the patient (Najjarbashi, Lim 2020). These deviations hindered the proper optimization of OR resources and disrupted the estimated surgery start times. The study proposed a two-stage chance-constrained model for the OR scheduling problem under uncertainty, aiming to reduce costs associated with OR opening, overtime, and patient waiting times. The data experiments demonstrated that the proposed model achieved a better trade-off between minimizing costs and reducing solution variability compared to existing models in the literature. The study also established that individual chance constraints led to the opening of fewer rooms, lower waiting times, and shorter solution times compared to joint chance constraints. A decomposition algorithm, known to solve large instances of the NP-hard OR scheduling problem, was applied, with strong valid inequalities derived to accelerate convergence. The proposed approach outperformed both a commercial solver and a basic decomposition algorithm in solving all test instances, involving up to 89 surgeries and 20 ORs, in less than 48 minutes.

Another paper focused on the weekly operation scheduling problem of elective surgery based on the block scheduling policy, aiming to balance overtime and undertime of each surgeon's blocks (Luo, Bing, Wang 2019). The one-week operation problem involved allocating patients to blocks, achieving balance, and determining patients who could be scheduled the following week based on OR capacity, surgeon availability, and patient priority. Operation date, room, and sequence were also determined. Two Integer Programming (IP) models were presented to minimize the sum of all blocks' overtime and undertime penalty and to minimize the waiting cost for all patients. These indicators effectively balanced surgeons' workload and enhanced patient satisfaction. In contrast to previous studies, a fast method was introduced to calculate the number of blocks for each surgeon, reducing the problem scale. Computational experiments illustrated the applicability of the proposed method in the operating theatre.

The paper explored the surgical scheduling problem, considering surgical duration, setup time, turnover time, and due time. The actual surgical duration was influenced by factors such as normal duration, surgical sequence, accumulated experience of surgical teams, and a controlling parameter. Additionally, the setup time

and turnover time were affected by a deteriorating effect, wherein postponing the start time, setup time, or turnover time of a surgery prolonged the actual duration, setup time, or turnover time. A schedule problem was formulated to minimize the maximum surgical tardiness. The surgical teams were required to operate surgeries in a non-decreasing order of patients' normal surgical duration. A branch-and-bound algorithm was provided to solve the surgical teams scheduling problem. Experimental results demonstrated the effectiveness and stability of the proposed algorithm (Abdeljaouad, Saadani, Bahroun, 2014).

This study introduces an optimization approach for emergency surgery operating room scheduling, emphasizing surgery priority. The goal is to minimize costs associated with elective and emergency surgeries while maximizing scheduled surgeries. The model also incorporates surgeon assistants for each surgery to achieve desired goals. Validated through a case study in an East Asian hospital using GAMS software, the proposed method employs hybrid simulation and the gray wolf optimization algorithm (GWO). Results indicate that increasing risk parameters in the robust optimization model raises system costs. In uncertain scenarios, solutions from the GWO simulation method outperform those from the GWO algorithm by an average of 73.75% (Rahimi, Gandomi, 2021).

In a different study, the authors address operating room scheduling considering uncertainty in operation times and the surgical team's composition. A combination of constraint programming and goal programming methods is used. The first stage assigns a balanced surgical team, while the second stage focuses on assigning operations to operating rooms. Evaluated based on operating room utilization rates and solution effectiveness, the model successfully generates efficient schedules (Gür et al., 2022).

The review you mentioned categorizes 246 technical articles on operating room scheduling from 2015 to 2020. It builds on previous classification schemes, identifying current trends and highlighting challenges in real-life implementations (Harris et al., 2022).

Another paper investigates the Adaptive Allocation Scheduling Problem with a modified block scheduling policy. It proposes a mixed-integer linear programming model with multiple objectives, efficiently solved using a column-generation-based heuristic algorithm and Benders' decomposition technique. Results show superior performance compared to existing methods (Kamran et al., 2020).

Addressing the operating room scheduling problem, one paper proposes a revised mathematical model to maximize room utilization and minimize costs. Four heuristics and local search procedures efficiently find feasible solutions, with a hybrid genetic algorithm (HGA) outperforming the proposed heuristics for large instances (Lin, Chou, 2019).

A study focuses on the Operating Rooms (ORs) Planning and Scheduling Problem with a modified block scheduling policy. A stochastic mixed-integer linear programming model is proposed, and a 2-phase heuristic solution approach outperforms the commercial solver CPLEX in terms of solution quality and CPU time for medium- and large-sized problems (Kamran et al., 2019).

Another paper addresses the challenges of manual operating room planning using a hybrid Bees Algorithm, specifically a Hybrid BA with Simulated Annealing. It efficiently solves the Master Surgery Scheduling Problem and Surgical Case Assignment Problem, considering both hospital and patient costs (Ibrahim Almaneea et al., 2019).

A comprehensive survey of operating room planning and scheduling problems classifies studied problems from various perspectives and identifies areas requiring further attention. The review underscores mathematical programming and heuristics as common approaches, highlighting future research trends (Zhu et al., 2018).

Another study tackles the Integrated Elective Surgery-Scheduling Problem (IESSP) in a privately operated healthcare facility. Two Mixed Integer Linear Programs (MILPs) model the IESSP as a three-stage hybrid flow-shop scheduling problem, demonstrating effectiveness on real-world and randomly generated instances (Hachicha et al., 2016).

Efficiently addressing the integrated operating room planning and scheduling problem, this paper combines surgery assignment to operating rooms and short-term scheduling. A branch-and-price-and-cut algorithm based on a constraint programming model is developed, showcasing superior efficiency compared to existing formulations (Hosseini et al., 2016).

This chapter elucidates the intricate network connecting individuals through a shared system of encoding and decoding messages. The opening of the European gate has rendered intercultural communication ubiquitous, extending its reach to healthcare (Olmos, Casas, Rebull 2015). Tasks on an international scale necessitate culturally aware medical practitioners. The challenges, barriers, and solutions in this domain are expounded based on the authors' personal experiences. Despite personal insights, the chapter concludes that intercultural tension remains a major hindrance to patient healthcare services.

Hospitals often contend with underutilized and costly surgical units, underscoring the imperative for efficient operating room scheduling. Inaccuracies in scheduling can result in surgery delays or cancellations, posing Economic challenges for both individuals and healthcare institutions (Ozkarahan, Edis, Ozfirat 2015). Consequently, researchers in operations research and artificial intelligence have been dedicated to devising solutions for operating room scheduling and management problems since the 1960s. This chapter critically examines and deliberates various approaches and solutions proposed in the literature for operational-level operating room scheduling problems, intending to provide insights for researchers and offer efficient strategies for practitioners managing operating room schedules.

Hospital scheduling stands out as a complex challenge in the healthcare industry, prompting numerous global studies on both elective and non-elective surgeries. The consideration of various variables and factors, coupled with different methodologies and approaches, has been integral to scrutinizing hospital scheduling. As healthcare services and hospital operations continually evolve, there is an ongoing need for reviews and further studies. The significance of hospital scheduling becomes even more pronounced due to the persistent trade-off between limited resources and escalating demand, especially in volatile countries facing incidents like shootings and bombings. In such contexts, the disruption of hospital scheduling for elective surgeries by non-elective surgeries from war-related incidents is common. To address this issue, a paper proposes a hospital scheduling model centered on the neurosurgery department in Al-Shahid Ghazi Al-Hariri hospital in Baghdad, Iraq. The model seeks to maximize operating room utilization while minimizing surgery idle time, incorporating interruptions from non-elective surgeries into the main model using the Tabu search (TS) approach. Computational experiments demonstrate the model's feasibility and reasonable computation times. However, further testing is recommended as the problem size and computation times increase, suggesting the application of heuristic methods to enhance the practicality of the proposed model. Finally, the potential benefits of the study and the proposed model are discussed (Bouguerra, Sauvey, Sauer 2015).

The allocation and planning of operating rooms (ORs) represent crucial strategic decisions for OR managers. The number of ORs a hospital opens hinges on the allocation of blocks to surgical groups, services, or individual surgeons, along with the preferred availability for open postings (Hosseini, Taaffe 2015). An insufficient allocation of ORs may lead to unmet surgery demand, while an excess of ORs can be financially burdensome. Traditional methods for determining block frequency and size usually consider the average historical surgery demand for each group. However, accounting for demand variability is essential to ascertain the real OR requirements and avoid penalties for over- or under-utilized OR time. This paper introduces an algorithm that allocates block time based on demand variability, considering both over-utilized and under-utilized time within blocks. The algorithm is applicable when total caseload demand can be accommodated by the total OR resources without capacity constraints. It can modify existing blocks or allocate new blocks to surgeons without prior allocations. The study also explores the impact of turnover time on the required number of allocated ORs. Numerical experiments using real data from a large healthcare provider illustrate the potential for achieving significant OR time savings of over 2,900 hours through improved block allocations.

The challenge of the Operating Room Planning and Scheduling Problem lies in assigning surgeries to operating rooms and determining their schedules within a short-term planning horizon, considering constraints like surgeons' maximum daily working hours and surgery due dates. The problem is articulated within a column

based on constraint programming generation framework. Computational outcomes demonstrate the effectiveness of the proposed algorithm, consistently yielding satisfactory solutions (Hossein, Doulabi, Rousseau 2014).

The Operating Theater (OT) constitutes a critical and costly hospital resource, with surgeries representing a substantial portion of hospitalizations. The primary objectives in OT management involve efficiently scheduling operations, minimizing waiting times, and optimizing resource utilization for maximum profitability (Guerriero, Guido 2011). Drawing parallels between management challenges in the OT and those encountered in manufacturing or transportation has driven the exploration of applicable models from industrial contexts. This paper introduces hybrid architectural concepts and a control system development to manage the entire operating room process, outlining the patient scheduling function and associated algorithm module based on distributed artificial intelligence.

The main objective of this paper is to devise a weekly surgery schedule for an operating theatre where time blocks are allocated to individual surgeons rather than specific specialties. Assuming multifunctionality of both operating rooms and recovery room spaces, the key objectives are to maximize operating room utilization, minimize overtime costs in the operating theatre, and reduce unforeseen periods of inactivity between surgical cases (Fei, Meskens, Chu 2010).

Addressing the weekly operating theatre planning and scheduling problem involves a two-phase approach. Initially, the planning problem determines surgery dates for each patient, considering the availability of operating rooms and surgeons. A set-partitioning integer-programming model is employed, solved using a column-generation-based heuristic (CGBH) procedure. This phase facilitates the allocation of surgery dates for patients. Subsequently, a daily scheduling problem is formulated to establish the sequence of operations in each operating room daily, considering the availability of recovery beds. Treated as a two-stage hybrid flow-shop problem, it is solved using a hybrid genetic algorithm (HGA). The schedules obtained from the planning phase guide scheduling decisions in this phase.

To assess the proposed method, obtained surgery schedules are compared with existing schedules from a Belgian university hospital, where time blocks are pre-assigned to specific surgeons or specialties months in advance. The results indicate that schedules generated by the proposed method exhibit reduced idle time occurring between surgical cases, significantly higher utilization of operating rooms, and lower instances of overtime. Overall, the findings underscore the effectiveness of the proposed approach in designing a weekly surgery schedule that optimizes resource utilization, minimizes overtime costs, and mitigates idle time between surgical cases, providing practical insights for hospitals and healthcare institutions aiming to enhance the efficiency and effectiveness of their operating theatre planning and scheduling processes.

The intricate task of scheduling elective surgeries within limited resources, encompassing surgical staff, nursing staff, anesthesiologists, medical equipment, and recovery beds, poses a complex challenge (Li, Xiangyong, Rafaliya, Navneetkumar, Baki, Md Chaouch, Ben 2015). A well-designed schedule should optimize resource allocation to ensure the overall system's efficiency and effectiveness. In this study, we propose an integer linear programming model addressing multiple goals to achieve an optimal schedule for elective surgeries, considering the availability of surgeons and operating rooms over a given time horizon. Specifically, our model focuses on minimizing key objectives, including the expected number of waiting patients for service, the underutilization of operating room time, the maximum expected number of patients in the recovery unit, and the expected range (difference between the maximum and minimum expected numbers) of patients in the recovery unit. To accomplish this, we develop two goal programming (GP) models: a lexicographic GP model and a weighted GP model, with the former prioritizing operating room scheduling based on different preemptive priority levels assigned to the four goals.

We perform a numerical analysis to illustrate the optimal master-surgery schedule derived from the proposed models. The results indicate that when the available number of surgeons and operating rooms is accurately known for the planning horizon, our models produce high-quality schedules. Moreover, the preference weights and priority levels assigned to the four goals significantly influence the resulting schedules. These findings offer valuable insights into the trade-offs that must be considered when adjusting the preemptive weights of

the goals.

By utilizing a goal programming approach, our research contributes to the formulation of effective strategies for scheduling elective surgeries while considering multiple conflicting objectives. The outcomes of this study have practical implications for healthcare organizations seeking to optimize resource allocation and enhance overall system performance.

This paper delivers an extensive review of recent operational research conducted within the realm of planning and scheduling for operating rooms. We thoroughly examine literature across various domains relevant to either the problem context, such as performance measures or patient classifications, or the technical aspects, such as solution techniques or uncertainty management. Through diverse approaches in aggregating and evaluating papers, we provide a comprehensive and detailed overview, enabling readers to identify manuscripts aligned with their specific interests (Cardoen, Demeulemeester, Beliën 2010). In the course of this literature review, we summarize significant research trends in operating room planning and scheduling and emphasize aspects that warrant additional consideration in future research.

Hospitals, as essential service-oriented businesses, play a crucial role in improving the standard of patient care. In this pursuit, hospitals confront the challenging task of efficiently planning and scheduling operating room patients while considering budgetary, temporal, and staffing constraints (ICMLC 2022). Due to the intricate nature of scheduling problems, often classified as NP-hard, researchers have predominantly focused on developing heuristics and meta-heuristics rather than exact methods. Nevertheless, with ongoing advancements in high-performance computing, there is renewed interest in exploring precise techniques.

In this investigation, our main objectives to devise exact methods for addressing the operating room planning and scheduling problem. Our contribution involves creating an enhanced Integer Linear Program (ILP) using the Variable Neighborhood Search (VNS) meta-heuristic to optimize patient waiting times based on surgery priorities. Additionally, we introduce a novel lower bound derived from optimizing relaxed patient waiting times. Through experimentation, we validate the accelerated ILP's performance by comparing it with the original ILP. Furthermore, we demonstrate that the Lagrangian relaxation of the original ILP yields a high-quality lower bound.

5. ANALYSIS PART

Demographic Profile of the Participants

Sex Distribution: Upon analyzing the entire participant pool, it was observed that approximately 75% of the participants were female, while the remaining 25% were male, as displayed in Table 1.

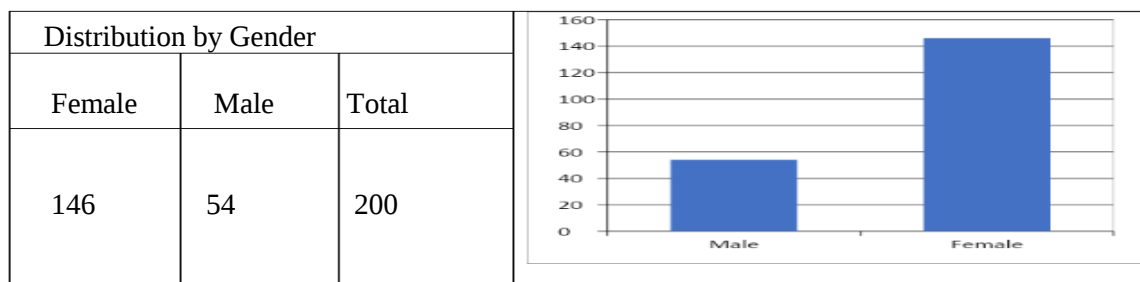


Table: 1 Gender wise Distribution

Chi-Square Test:

Analysis of Chi-Square Test (Question 4 versus Question 7)

H1: A significant association exists between the effectiveness of the existing hospital system in addressing conflicts or scheduling issues and the improvement in pre-operative evaluation and optimization of patients, impacting the optimization and profitability of hospitals in Gujarat.

The Chi-Square test indicates a P-value of 0.001, signifying statistical significance. Therefore, hypothesis H1 is supported, and the null hypothesis is disproven.

		Question 13									
		Agree		Strongly Agree		Disagree		Strongly Disagree		Total	P value
Q		Frequency	%	Frequency	%	Frequency	%	Frequency	%		
4	Agree	47	81.03	2	3.45	8	13.79	1	1.73	58	0.001
	Strongly Agree	69	49.64	32	23.02	35	25.18	3	2.16	139	
	Disagree	0	0.00	1	33.33	2	66.67	0	0.00	3	
7	Agree	74	67.89	10	9.17	24	22.02	1	0.92	109	<0.0001
	Strongly Agree	15	27.27	22	40.00	16	29.09	2	3.64	55	
	Disagree	26	76.47	2	5.88	5	14.71	1	2.94	34	
	Strongly Disagree	1	50.00	1	50.00	0	0.00	0	0.00	2	
8	Agree	72	67.29	6	5.61	26	24.30	3	2.80	107	<0.0001
	Strongly Agree	38	43.68	29	33.33	19	21.84	1	1.15	87	
	Disagree	6	100.00	0	0.00	0	0.00	0	0.00	6	
9	Agree	58	65.17	4	4.49	27	30.34	0	0.00	89	<0.0001
	Strongly Agree	48	48.00	31	31.00	18	18.00	3	3.00	100	
	Disagree	10	90.91	0	0.00	0	0.00	1	9.09	11	
17	Agree	40	70.18	1	1.75	15	26.32	1	1.75	57	0.012
	Strongly Agree	72	52.17	34	24.64	29	21.01	3	2.17	138	
	Disagree	4	80.00	0	0.00	1	20.00	0	0.00	5	

Table: 2 shows correlation between Question 13 versus Question 4, 7, 8, 9, 17

Chi-Square Test Analysis (Question 1 versus Question 7)

H1: A significant correlation exists between the effectiveness of the existing hospital system in addressing conflict or scheduling issues and the occurrence of conflicts or overlaps in scheduling surgeries among different surgical specialties, impacting the optimization and profitability of hospitals in Gujarat.

The Chi-Square test indicates a P-value of less than 0.0001, signifying statistical significance. Therefore, hypothesis H1 is supported, and the null hypothesis is rejected.

Chi-Square Test Analysis (Question 7 versus Question 8)

H1: A significant correlation exists between the effectiveness of the existing hospital system in addressing conflict or scheduling issues and the implementation of cleanliness and waste management practices in the operating theater, impacting the optimization and profitability of hospitals in Gujarat.

The Chi-Square test indicates a P-value of less than 0.0001, signifying statistical significance. Therefore, hypothesis H1 is supported, and the null hypothesis is rejected.

Chi-Square Test Analysis (Question 7 versus Question 9)

H1: A significant correlation exists between the effectiveness of the existing hospital system in addressing conflict or scheduling issues and the smoothening of the YOJNA approval process, impacting the optimization and profitability of hospitals in Gujarat.

The Chi-Square test indicates a P-value of less than 0.0001, signifying statistical significance. Therefore, hypothesis H1 is supported, and the null hypothesis is rejected.

Chi-Square Test Analysis (Question 1 versus Question 14)

H1: A significant correlation exists between the challenges faced by the hospital in coordinating the available surgical instruments and equipment for scheduling surgeries and the conflicts or overlaps in scheduling surgeries among different surgical specialties, impacting the optimization and profitability of hospitals in Gujarat.

The Chi-Square test indicates a P-value of less than 0.001, signifying statistical significance. Therefore, hypothesis H1 is supported, and the null hypothesis is rejected.

		Question 14									
		Agree		Strongly Agree		Disagree		Strongly Disagree		Total	P value
Q		Frequency	%	Frequency	%	Frequency	%	Frequency	%		
4	Agree	44	75.86	6	10.34	8	13.79	0	1.73	58	0.017
	Strongly Agree	67	48.20	45	32.37	24	17.27	3	2.16	139	
	Disagree	2	66.67	1	33.33	0	0.00	0	0.00	3	
7	Agree	70	64.22	17	15.60	22	20.18	0	0.00	109	<0.0001
	Strongly Agree	21	38.18	30	54.55	4	7.27	0	0.00	55	
	Disagree	21	61.76	5	14.71	5	14.71	3	8.82	34	
	Strongly Disagree	1	50.00	0	0.00	1	50.00	0	0.00	2	
8	Agree	77	71.96	8	7.48	21	19.63	1	0.93	107	<0.0001
	Strongly Agree	32	36.78	42	48.28	11	12.64	2	2.30	87	
	Disagree	4	66.67	2	33.33	0	0.00	0	0.00	6	
9	Agree	67	75.28	8	8.99	13	14.61	1	1.12	89	<0.0001
	Strongly Agree	40	40.00	43	43.00	15	15.00	2	2.00	100	
	Disagree	6	54.55	1	9.09	4	36.36	0	0.00	11	
17	Agree	44	77.19	6	10.53	7	12.28	0	0.00	57	0.001
	Strongly Agree	67	48.55	46	33.33	22	15.94	3	2.17	138	
	Disagree	2	40.00	0	0.00	3	60.00	0	0.00	5	

Table 3: shows correlation between Question 14 versus Question 4, 7, 8, 9, 17

Chi-Square Test Analysis (Question 4 versus Question 14)

H1: A significant relationship exists between the challenges faced by hospitals in coordinating available surgical instruments and equipment for scheduling surgeries and the implementation of cleanliness and waste management practices in the operating theater, impacting the optimization and profitability of hospitals in Gujarat.

The Chi-Square test indicates a P-value of less than 0.0001, signifying statistical significance. Therefore, hypothesis H1 is supported, and the null hypothesis is rejected.

Chi-Square Test Analysis (Question 9 versus Question 14)

H1: A significant relationship exists between the challenges faced by hospitals in coordinating available surgical instruments and equipment for scheduling surgeries and the smoothening of the YOJNA approval process, impacting the optimization and profitability of hospitals in Gujarat.

The Chi-Square test indicates a P-value of less than 0.0001, signifying statistical significance. Therefore, hypothesis H1 is supported, and the null hypothesis is rejected.

Chi-Square Test Analysis (Question 14 versus Question 17)

H1: A significant relationship exists between the challenges faced by hospitals in coordinating available surgical instruments and equipment for scheduling surgeries and the regular meetings and communication between Anesthesia, Surgical, and Nursing departments, impacting the optimization and profitability of hospitals in Gujarat.

The Chi-Square test indicates a P-value of equal to 0.001, signifying statistical significance. Therefore, hypothesis H1 is supported, and the null hypothesis is rejected.

Chi-Square Test Analysis (Question 1 versus Question 3)

H1: No significant relationship exists between strategic human resources planning and better pre-operative evaluation and optimization of patients, impacting the optimization and profitability of hospitals in Gujarat.

The Chi-Square test indicates a P-value of equal to 0.07, which is not significant. Therefore, hypothesis H1 is rejected, and the null hypothesis is accepted.

Chi-Square Test Analysis (Question 3 versus Question 7)

H1: A significant relationship exists between strategic human resources planning and conflicts or overlaps in scheduling surgeries among different surgical specialties, impacting the optimization and profitability of hospitals in Gujarat.

The Chi-Square test indicates a P-value of less than 0.001, signifying statistical significance. Therefore, hypothesis H1 is supported, and the null hypothesis is rejected.

Chi-Square Test Analysis (Question 3 versus Question 8)

H1: A significant relationship exists between strategic human resources planning and cleanliness and waste management practices in the operating theater, impacting the optimization and profitability of hospitals in Gujarat.

The Chi-Square test indicates a P-value of less than 0.0001, signifying statistical significance. Therefore, hypothesis H1 is supported, and the null hypothesis is rejected.

Chi-Square Test Analysis (Question 3 versus Question 9)

H1: A significant relationship exists between strategic human resources planning and the availability of equipment for scheduling surgeries and the smoothening of the YOJNA approval process, impacting the optimization and profitability of hospitals in Gujarat.

The Chi-Square test indicates a P-value of less than 0.0001, signifying statistical significance. Therefore, hypothesis H1 is supported, and the null hypothesis is rejected.

Chi-Square Test Analysis (Question 3 versus Question 17)

H1: A significant relationship exists between strategic human resources planning and the availability of equipment for scheduling surgeries and regular meetings and communication between Anesthesia, Surgical, and Nursing departments, impacting the optimization and profitability of hospitals in Gujarat.

The Chi-Square test indicates a P-value of equal to 0.0001, signifying statistical significance. Therefore, hypothesis H1 is supported, and the null hypothesis is rejected.

Similarly, other dependent and independent variables are mostly related, as the P-value is less than 0.05 in majority of analysis.

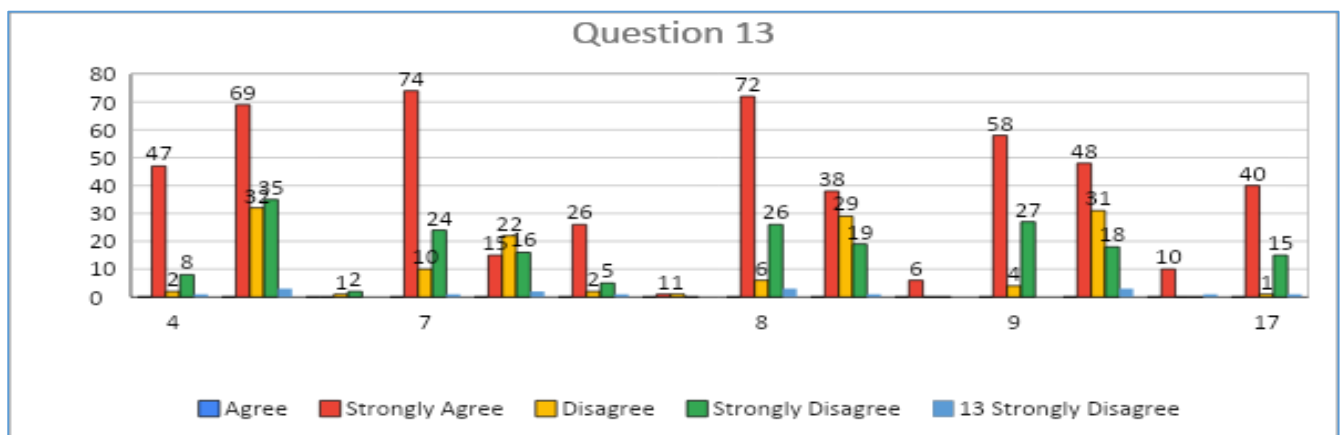


Figure 1: shows correlation between Question 13 versus Question 4, 7, 8, 9, 17

P value <0.0001

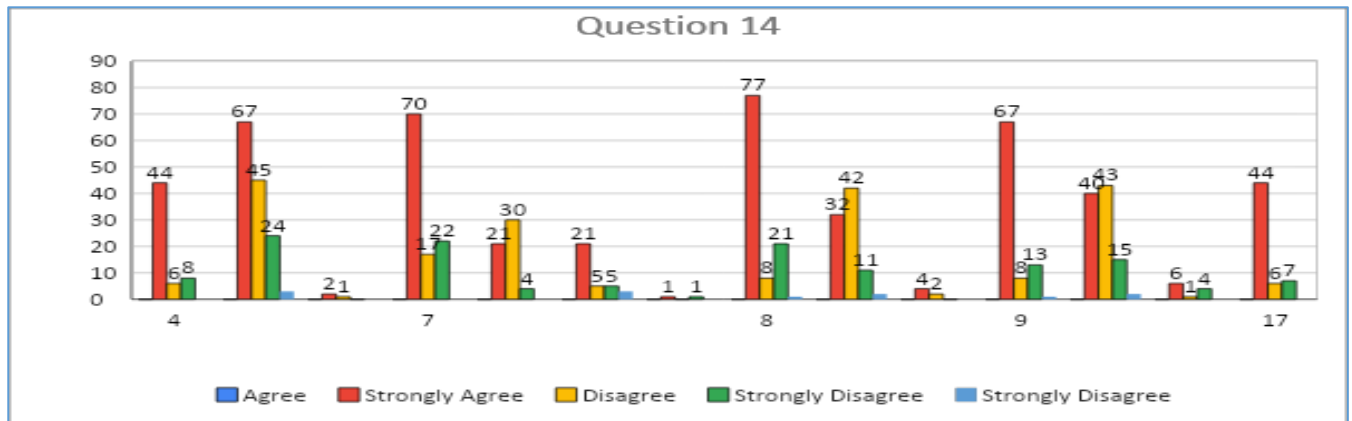


Figure 2: shows correlation between Question 13 versus Question 4, 7, 8, 9, 17
 P value <0.0001

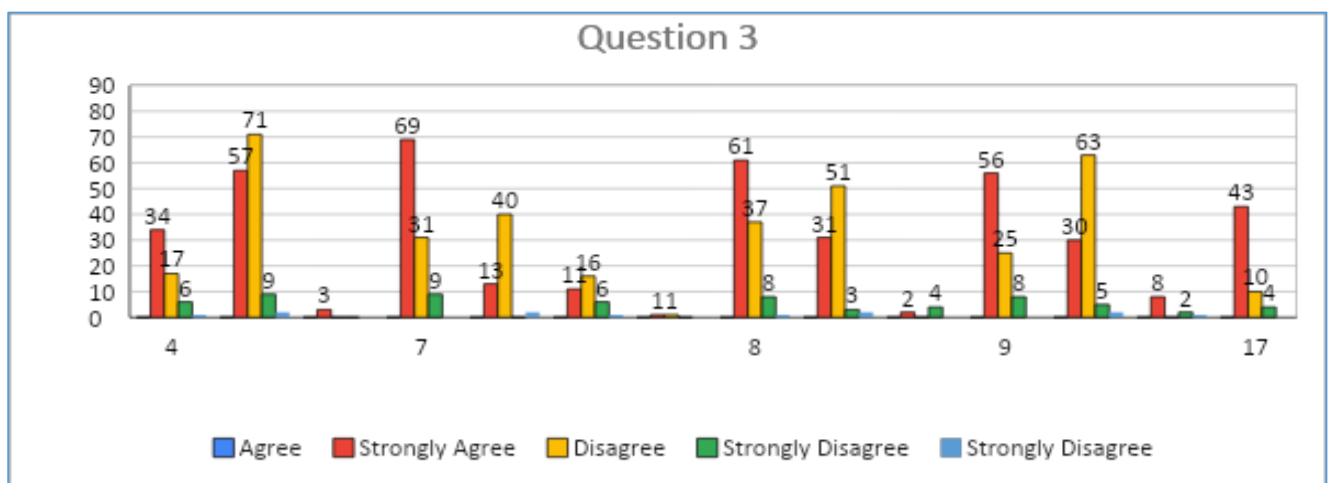


Figure 3: shows correlation between Question 3 versus Question 1, 7, 8, 9, 17
 P value <0.0001

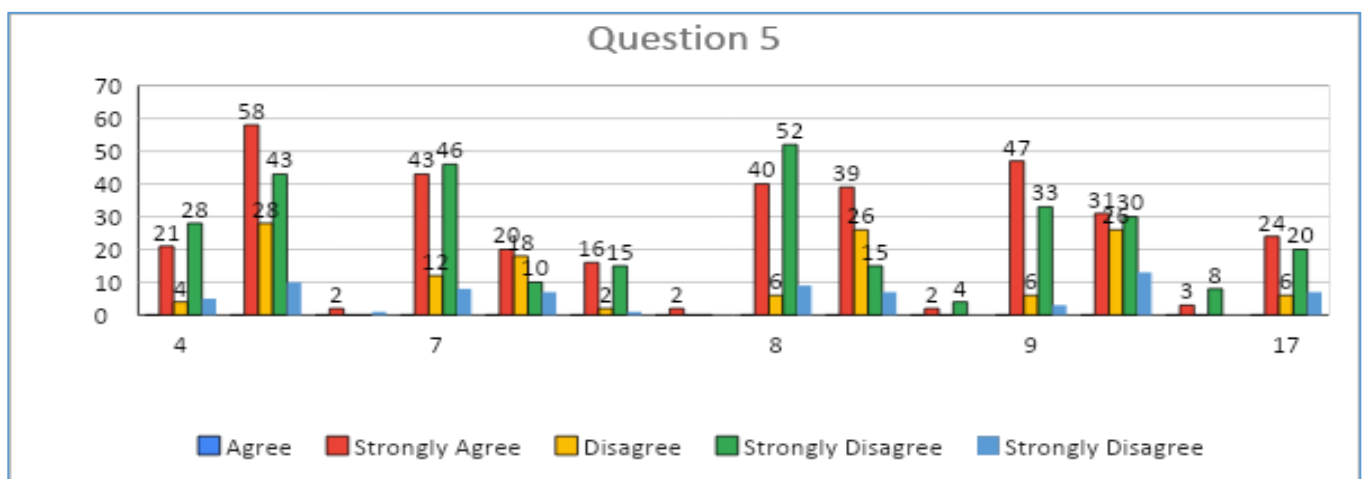


Figure 4: shows correlation between Question 5 versus Question 1, 4, 8, 9
 P value <0.0001

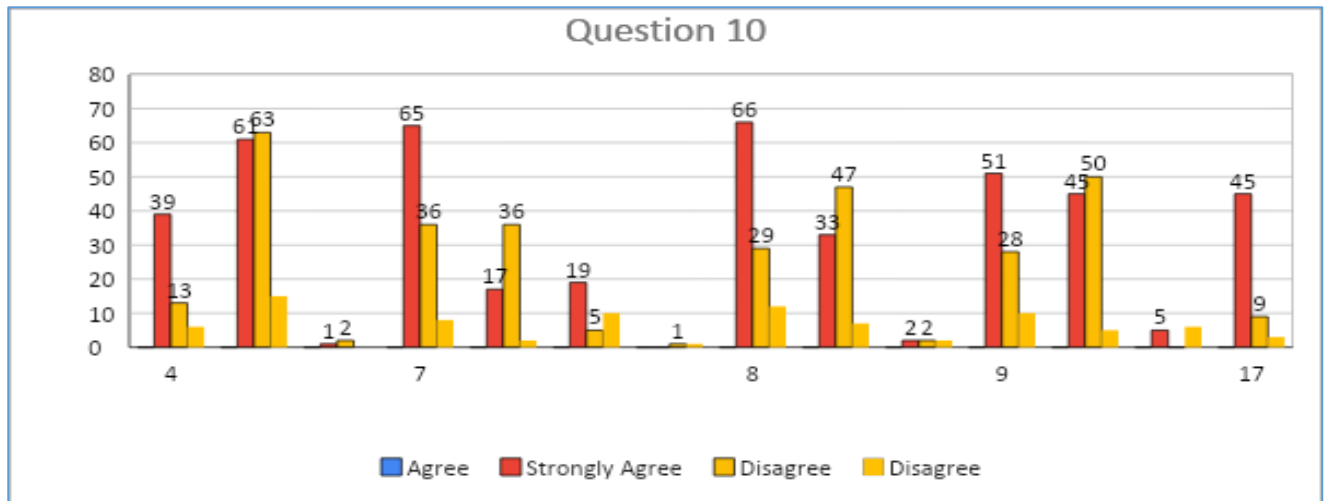


Figure 5: shows correlation between Question 10 versus Question 1,5,7,9
 P value <0.0001

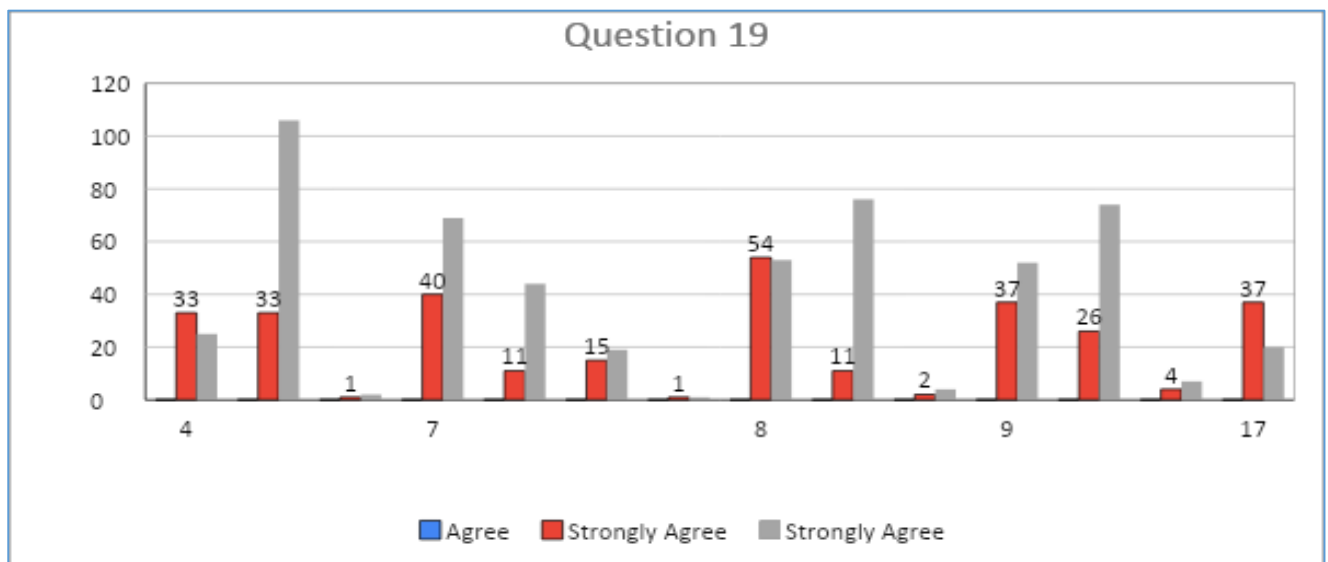


Figure 6: shows correlation between Question 19 versus Question 1,4,6,9
 P value <0.0001

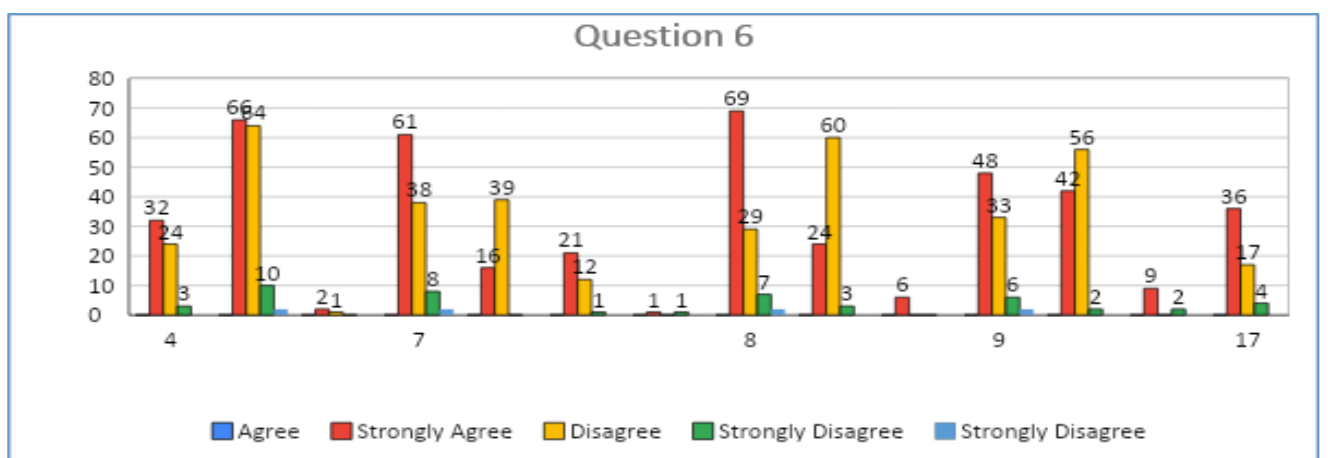


Figure 7: shows correlation between Question 6 versus Question 1, 4, 7, 9
 P value <0.0001

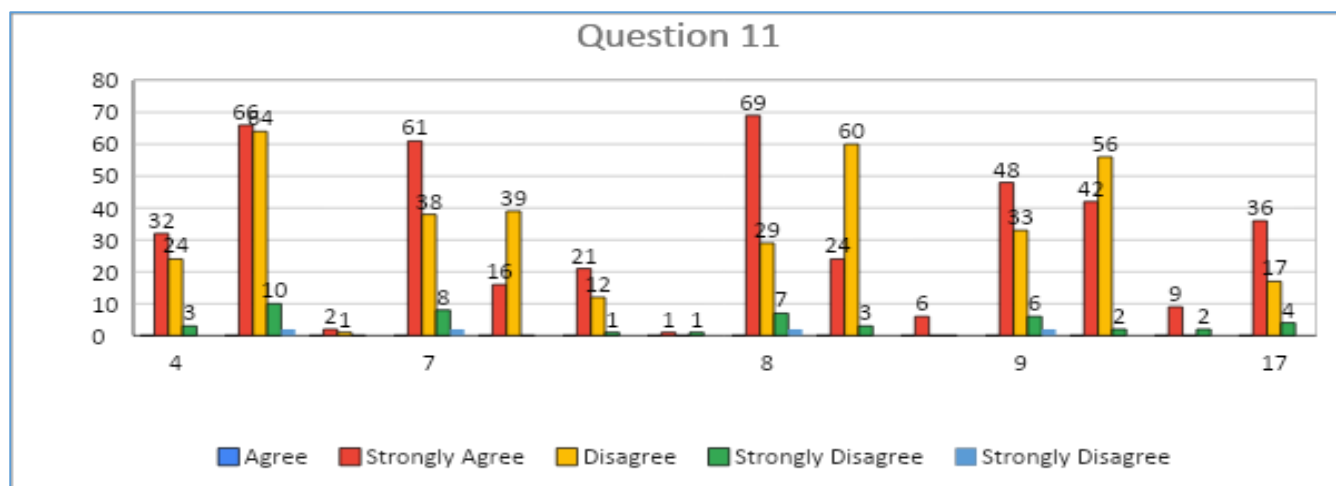


Figure 8: shows correlation between Question 6 versus Question 1, 4, 6, 9
 P value <0.0001

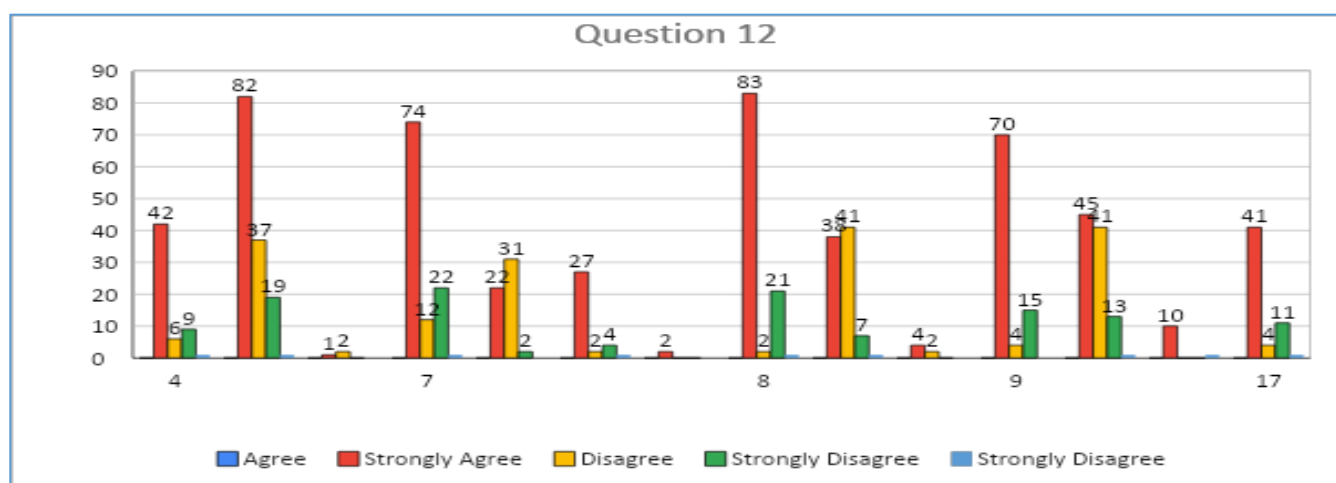


Figure 9: shows correlation between Question 6 versus Question 1, 4, 6, 10
 P value <0.0001

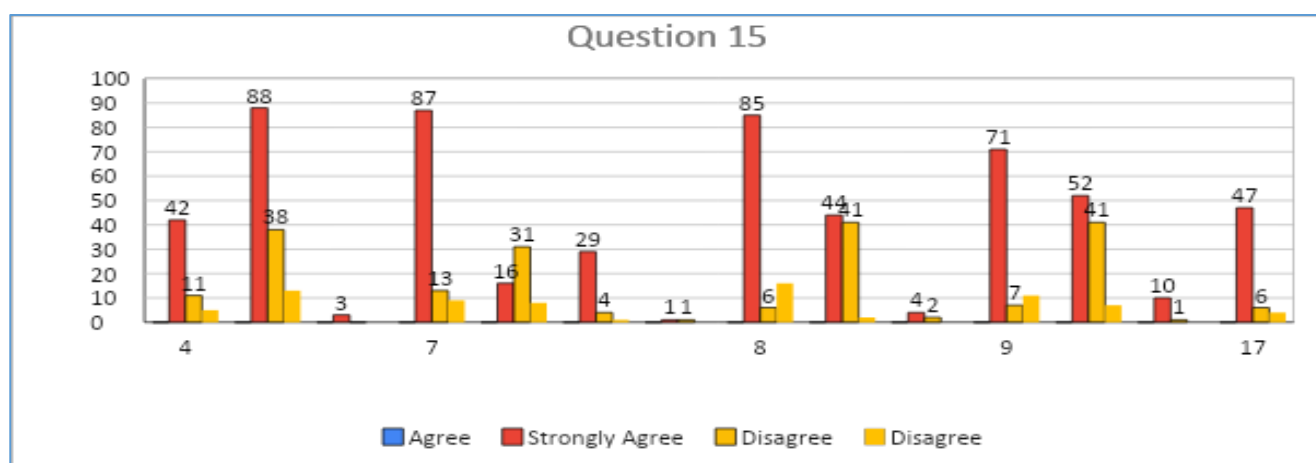


Figure 10: shows correlation between Question 6 versus Question 14, 4, 6, 11
 P value <0.0001

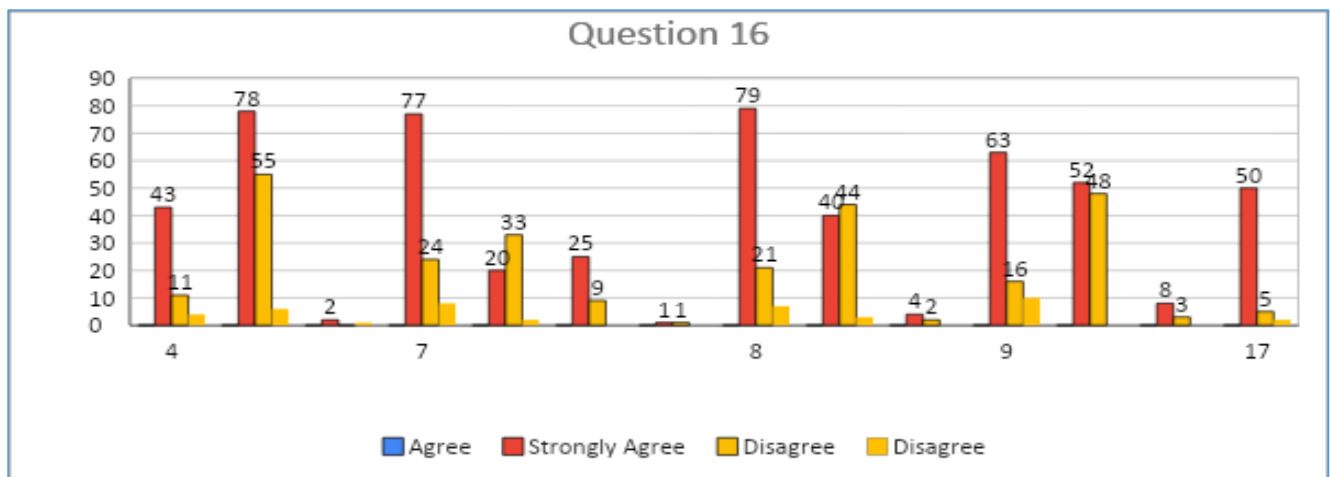


Figure 11: shows correlation between Question 6 versus Question 11, 4, 7, 10
 P value <0.0001

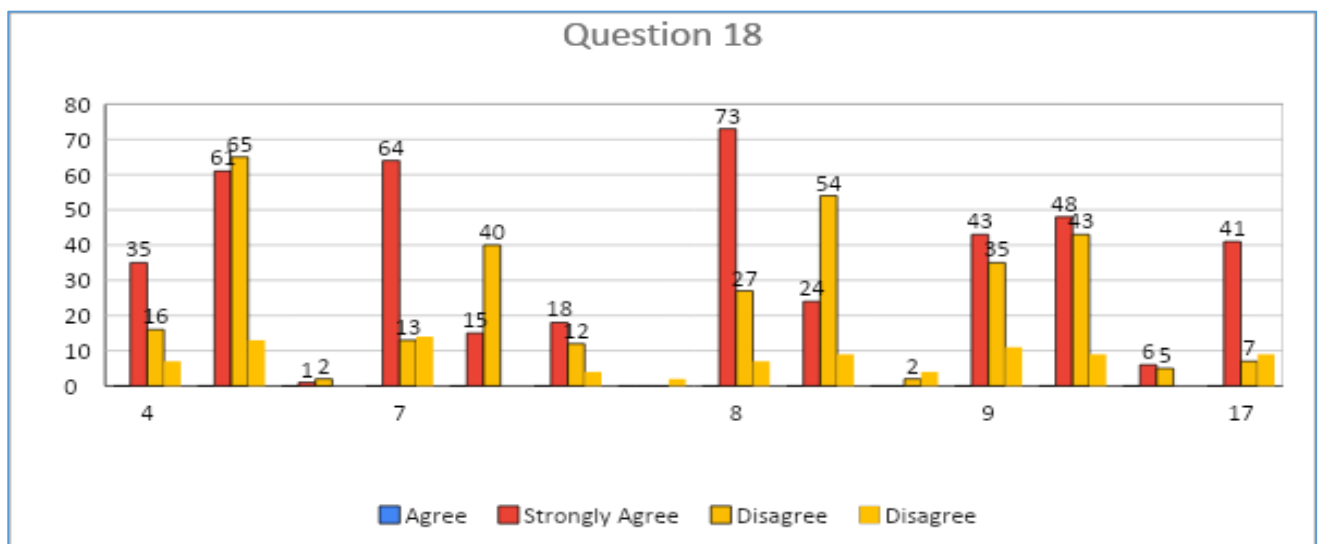


Figure 12: shows correlation between Question 6 versus Question 9, 4, 5, 10
 P value <0.0001

6. FINDINGS

A study conducted by Fei and Chu in 2006 proposed the development of an efficient weekly operating program through problem-solving using a heuristic procedure based on a column generation procedure. The daily scheduling problem for operating theatres was addressed using a hybrid genetic algorithm. Al-Shifa Hospital, one of the largest facilities, houses sixteen surgery rooms exclusively utilized for elective surgeries, encompassing both general and specialized procedures. On a daily basis, the hospital performs 35 elective surgeries, with an average of 27 surgeries regularly (Abdelall et al., 2020). The scheduling follows a First Come First Served (FCFS) rule, and Analytic Hierarchy Process (AHP) was employed for criteria/sub-criteria ranking. Each department had a model developed based on a Linear Programming model (LP) to maximize surgeries.

In our investigation, precedence was afforded to patients with comorbid conditions. Research indicates that the required time for surgical interventions in operating rooms (OR) may significantly deviate from predicted values based on factors such as the type of operation, surgical team, and patient characteristics (Najjarbashi, Lim 2020). The proposed approach outperformed a commercial solver and a basic decomposition algorithm, demonstrating superiority after solving instances with up to 89 surgeries and 20 ORs in less than 48 minutes.

Our findings underscore the importance of reducing waiting time through optimal theatre utilization (Luo, Bing, Wang 2019). Two Integer Programming (IP) models were presented to minimize overtime and waiting costs, effectively balancing surgeons' workload and enhancing patient satisfaction.

The study's objective is to minimize costs associated with elective and emergency surgeries while maximizing scheduled surgeries, considering surgeon assistants for each surgery. The model utilizes GAMS software and employs a Hybrid simulation and the gray wolf optimization algorithm (GWO). Results show that increasing risk parameters in the robust optimization model leads to higher system costs. The GWO simulation method outperforms solutions from the GWO algorithm by an average of 73.75% (Rahimi, Gandomi, 2021).

The first paper mentioned is a review categorizing 246 technical articles on operating room scheduling published from 2015 to 2020 (Harris et al., 2022). Our study also emphasizes optimal utilization of human resources.

Authors, Kamran, Karimi, and Dellaert, developed a model combining a column-generation-based heuristic algorithm and Benders' decomposition technique. A genetic algorithm hybrid (HGA) was found to reduce wasting costs, increase operating room utilization, and lower overtime-operating costs (Lin, Chou, 2019).

Efficient OT management aims to schedule operations, minimize waiting times, Enhance and resource utilization for maximum efficiency (Guerriero, Guido 2011). Key objectives include maximizing operating room utilization, minimizing overtime costs, and reducing idle time between surgical cases (Fei, Meskens, Chu 2010).

Our contribution involves an enhanced Integer Linear Program (ILP) using Variable Neighborhood Search (VNS) to optimize patient waiting times based on surgery priorities. A novel lower bound derived from optimizing relaxed patient waiting times is presented, yielding a high-quality lower bound (ICMLC 2022).

7. CONCLUSION

The study reveals that profitability is primarily influenced by the operation theater, better preoperative evaluations, and conflict management in scheduling surgeries. Participants emphasize the significance of cleanliness, waste management, YOJNA approval smoothing, maintaining existing hospital systems, coordinating surgical instruments, and regular departmental meetings for maximizing profitability. The study concludes that optimizing human medical resources involves strategic human resource planning, working during non-peak hours, coordinating surgical staff, and conducting regular training sessions for OT staff. Enhanced OT performance is associated with better infrastructure, including ceiling-mounted laminar flow, modular operation theatres, and an intelligent multi-agent planning (MAP) system, along with monitoring and optimizing equipment utilization through pressure display units.

8. LIMITATION OF THE STUDY

The study was conducted in four regions of Gujarat due to limited resources and time. Perspectives of doctors from other hospitals may differ, especially in different geographical locations, institutions, and rural areas. The study did not cover villages, where lifestyles and education levels differ significantly, and potentially affecting perceptions.

9. SCOPE OF FUTURE STUDY

Future research can expand to include doctors from other regions and specialties globally. The developed tool for profitability and optimization assessment can be transformed into an application for universal hospital use. Further validation of the model in diverse geographical locations and with varied mindsets is warranted to enhance its applicability and relevance.

REFERENCES

- 1) Abdelall, S., Atallah, A., Elghazalli, F., Daoud, H., & Agha, S. (2020a). Scheduling of Elective Surgery in Al-Shifa Hospital Using an Integrated AHP-LP Approach. 2020 International Conference on Assistive and Rehabilitation Technologies (ICareTech), 41–46.
- 2) Abdelall, S., Atallah, A., Elghazalli, F., Daoud, H., & Agha, S. (2020b). Scheduling of Elective Surgery in Al-Shifa Hospital Using an Integrated AHP-LP Approach. 2020 International Conference on Assistive and Rehabilitation Technologies (ICareTech), 41–46. <https://doi.org/10.1109/iCareTech49914.2020.00015>
- 3) Abdeljaouad, M. A., Saadani, N. E. H., & Bahroun, Z. (2014). A dichotomic algorithm for an operating room scheduling problem. 2014 International Conference on Control, Decision and Information Technologies (CoDIT), 134–139. <https://doi.org/10.1109/CoDIT.2014.6996882>
- 4) Almaneea, L. I., & Hosny, M. I. (2019). A Two Level Hybrid Bees Algorithm for Operating Room Scheduling Problem. In K. Arai, S. Kapoor, & R. Bhatia (Eds.), *Intelligent Computing* (pp. 272–290). Springer International Publishing. https://doi.org/10.1007/978-3-030-01174-1_21
- 5) Augusto, V., Xie, X., & Perdomo, V. (2010). Operating theatre scheduling with patient recovery in both operating rooms and recovery beds. *Computers & Industrial Engineering*, 58(2), 231–238. <https://doi.org/10.1016/j.cie.2009.04.019>
- 6) Bouguerra, A., Sauvey, C., & Sauer, N. (2015). Mathematical model for maximizing operating rooms utilization. *IFAC-PapersOnLine*, 48(3), 118–123. <https://doi.org/10.1016/j.ifacol.2015.06.068>
- 7) Cardoen, B., Demeulemeester, E., & Beliën, J. (2010). Operating room planning and scheduling: A literature review. *European Journal of Operational Research*, 201(3), 921–932. <https://doi.org/10.1016/j.ejor.2009.04.011>
- 8) Chew, Cynthia, and Gunther Eysenbach. 2010. “Pandemics in the Age of Twitter: Content Analysis of Tweets during the 2009 H1N1 Outbreak.” *PLOS ONE* 5(11):e14118.
- 9) Clayman, M. L., Makoul, G., Harper, M. M., Koby, D. G., & Williams, A. R. (2012). Development of a Shared Decision Making coding system for analysis of patient-healthcare provider encounters. *Patient Education and Counseling*, 88(3), 367–372. <http://doi.org/10.1016/j.pec.2012.06.011>
- 10) Dios, M., Molina-Pariente, J. M., Fernandez-Viagas, V., Andrade-Pineda, J. L., & Framinan, J. M. (2015). A Decision Support System for Operating Room scheduling. *Computers & Industrial Engineering*, 88, 430–443. <https://doi.org/10.1016/j.cie.2015.08.001>
- 11) Fei, H., Meskens, N., & Chu, C. (2006). An operating theatre planning and scheduling problem in the case of a block scheduling strategy. 1, 422–428. <https://doi.org/10.1109/ICSSSM.2006.320500>
- 12) Fei, H., Meskens, N., & Chu, C. (2010). A planning and scheduling problem for an operating theatre using an open scheduling strategy. *Computers & Industrial Engineering*, 58(2), 221–230. <https://doi.org/10.1016/j.cie.2009.02.012>
- 13) Guerriero, F., & Guido, R. (2011). Operational research in the management of the operating theatre: A survey. *Health Care Management Science*, 14(1), 89–114. <https://doi.org/10.1007/s10729-010-9143-6>
- 14) Gür, Ş., Eren, T., & Alakaş, H. (2019). Surgical Operation Scheduling with Goal Programming and Constraint Programming: A Case Study. *Mathematics*, 7, 251. <https://doi.org/10.3390/math7030251>
- 15) Gür, Ş., Pinarbasi, M., Alakaş, H., & Eren, T. (2022). Operating room scheduling with surgical team: A new approach with constraint programming and goal programming. *Central European Journal of Operations Research*. <https://doi.org/10.1007/s10100-022-00835-z>
- 16) Hair, J., Black, W., Babin, B., & Anderson, R. (2010). *Multivariate Data Analysis: A Global Perspective*.
- 17) Harris, S., & Claudio, D. (2022). Current Trends in Operating Room Scheduling 2015 to 2020: A Literature Review. *SN Operations Research Forum*, 3(1), 1–42.
- 18) Hashemi Doulabi, S. H., Rousseau, L.-M., & Pesant, G. (2014). A Constraint Programming-Based Column Generation Approach for Operating Room Planning and Scheduling. In H. Simonis (Ed.), *Integration of AI and OR Techniques in Constraint Programming* (pp. 455–463). Springer International Publishing. https://doi.org/10.1007/978-3-319-07046-9_32
- 19) Hashemi Doulabi, S. H., Rousseau, L.-M., & Pesant, G. (2016a). A constraint-programming-based branch-and-price-and-cut approach for operating room planning and scheduling. *INFORMS Journal on Computing*, 28(3), 432–448.
- 20) Hashemi Doulabi, S. H., Rousseau, L.-M., & Pesant, G. (2016b). A Constraint-Programming-Based Branch-and-Price-and-Cut Approach for Operating Room Planning and Scheduling. *INFORMS Journal on Computing*, 28(3), 432–448. <https://doi.org/10.1287/ijoc.2015.0686>
- 21) Hosseini, N., & Taaffe, K. M. (2015). Allocating operating room block time using historical caseload variability. *Health Care Management Science*, 18(4), 419–430. <https://doi.org/10.1007/s10729-014-9269-z>
- 22) Kamran, M. A., Karimi, B., & Dellaert, N. (2020). A column-generation-heuristic-based benders’ decomposition for solving adaptive allocation scheduling of patients in operating rooms. *Computers & Industrial Engineering*, 148, 106698. <https://doi.org/10.1016/j.cie.2020.106698>
- 23) Kamran, M. A., Karimi, B., Dellaert, N., & Demeulemeester, E. (2019). Adaptive operating rooms planning and scheduling: A rolling horizon approach. *Operations Research for Health Care*, 22, 100200. <https://doi.org/10.1016/j.orhc.2019.100200>

- 24) Khelif Hachicha, H., & Zeghal Mansour, F. (2018). Two-MILP models for scheduling elective surgeries within a private healthcare facility. *Health Care Management Science*, 21(3), 376–392. <https://doi.org/10.1007/s10729-016-9390-2>
- 25) Leiva, J., Fonseca i Casas, P., & Ocaña, J. (2013). Modeling anesthesia and pavilion surgical units in a Chilean hospital with Specification and Description Language. *SIMULATION*, 89(8), 1020–1035. <https://doi.org/10.1177/0037549713495742>
- 26) Lin, Y.-K., & Chou, Y.-Y. (2020). A hybrid genetic algorithm for operating room scheduling. *Health Care Management Science*, 23(2), 249–263. <https://doi.org/10.1007/s10729-019-09481-5>
- 27) Luo, Y. Y., & Wang, B. (2019). A New Method of Block Allocation Used in Two-Stage Operating Rooms Scheduling. *IEEE Access*, 7, 102820–102831. <https://doi.org/10.1109/ACCESS.2019.2926780>
- 28) Modeling a Chilean Hospital Using Specification and Description Language | IGI Global. (n.d.). Retrieved June 9, 2023, from <https://www.igi-global.com/gateway/chapter/77801>
- 29) Najjarbashi, A., & Lim, G. J. (2020a). A decomposition algorithm for the two-stage chance-constrained operating room scheduling problem. *IEEE Access*, 8, 80160–80172.
- 30) Najjarbashi, A., & Lim, G. J. (2020b). A Decomposition Algorithm for the Two-Stage Chance-Constrained Operating Room Scheduling Problem. *IEEE Access*, 8, 80160–80172. <https://doi.org/10.1109/ACCESS.2020.2991031>
- 31) Ozkarahan, I., Edis, E. B., Ozfirat, P. M., Ozkarahan, I., Edis, E. B., & Ozfirat, P. M. (1 C.E., January 1). Operating Room Management in Health Care: Operations Research and Artificial Intelligence Approaches (operating-room-management-in-health-care) [Chapter]. <https://services.igi-global.com/resolvedoi/resolve.aspx?doi=10.4018/978-1-4666-6339-8.ch044>; IGI Global. <https://www.igi-global.com/gateway/chapter/www.igi-global.com/gateway/chapter/116251>
- 32) Pharmacology, J. of P. T. and C. (n.d.). *Journal of Population Therapeutics and Clinical Pharmacology*. Retrieved April 30, 2023, from <https://jptcp.com>
- 33) Rahimi, I., Gandomi, A., Deb, K., Chen, F., & Nikoo, M. R. (2022). Scheduling by NSGA-II: Review and Bibliometric Analysis. *Processes*, 10, 98. <https://doi.org/10.3390/pr10010098>
- 34) Saleh, B., Abdellah, E., Lina, C., Barakat, O., & Ghazi, B. (2019). Operating Room Management System: Patient Programming. *MATEC Web of Conferences*, 281, 05004. <https://doi.org/10.1051/mateconf/201928105004>
- 35) Stirman, S. W., Miller, C. J., Toder, K., & Calloway, A. (2013). Development of a framework and coding system for modifications and adaptations of evidence-based interventions. *Implementation Science: IS*, 8, 65. <http://doi.org/10.1186/1748-5908-8-65>
- 36) WP_SAI. (2022, March 11). Important Things to Know About Modular Operation Theatre in India. <https://saivevaservice.in/blog/know-about-modular-operation-theatre-india/>
- 37) Zhu, S., Fan, W., Yang, S., Pei, J., & Pardalos, P. M. (2019). Operating room planning and surgical case scheduling: A review of literature. *Journal of Combinatorial Optimization*, 37(3), 757–805. <https://doi.org/10.1007/s10878-018-0322-6>

Author Guidelines

1. Every author has to register himself /herself on given website
2. After Registration, author will be allotted unique author code (e.g. AM0003) which will be author's identification number for further correspondence.
3. All fields in the registration are compulsory, and no changes in the details will be allowed once the author has registered.
4. If, there are multiple authors for a single manuscript then every author has to register separately. All the authors will be given a unique author code which they have to use for further correspondence.
5. This unique Author Id will be communicated to authors by their registered e-mail only. Hence it is mandatory to provide correct mail id.

For more information click on below link:

<http://www.researchjournal.gtu.ac.in/ImpPdf/GuidelinestoAuthors.pdf>

Disclaimer

Facts and opinions published in *Multidisciplinary International Research Journal of Gujarat Technological University* express solely the opinions of the respective authors. Authors are responsible for their citing of sources and the accuracy of their references and bibliographies. The editors cannot be held responsible for any possible violations of third parties' rights.

Contact Person

DR. PANKAJRAY PATEL
Director & Managing Editor
Graduate School of Management Studies
Gujarat Technological University

DR. SARIKA SRIVASTAVA
Assistant Professor & Section Editor
Graduate School of Management Studies
Gujarat Technological University

Correspondence Address

GUJARAT TECHNOLOGICAL UNIVERSITY

Nr. Vishwakarma Government Engineering College

Nr. Visat Three Roads, Visat - Gandhinagar

Highway Chandkheda, Ahmedabad, Gujarat

(INDIA)

Pin code – 382424

Phone: (079) 23267590 / 554

Email: researchjournal@gtu.edu.in

Website: <http://www.researchjournal.gtu.ac.in>



Gujarat Technological University



• Published by •

Gujarat Technological University

📍 Nr. Vishwakarma Government Engineering College,
Nr. Visat - Gandhinagar Highway,
Chandkheda, Ahmedabad - 382424, Gujarat (India)

🌐 www.researchjournal.gtu.ac.in

✉ researchjournal@gtu.edu.in